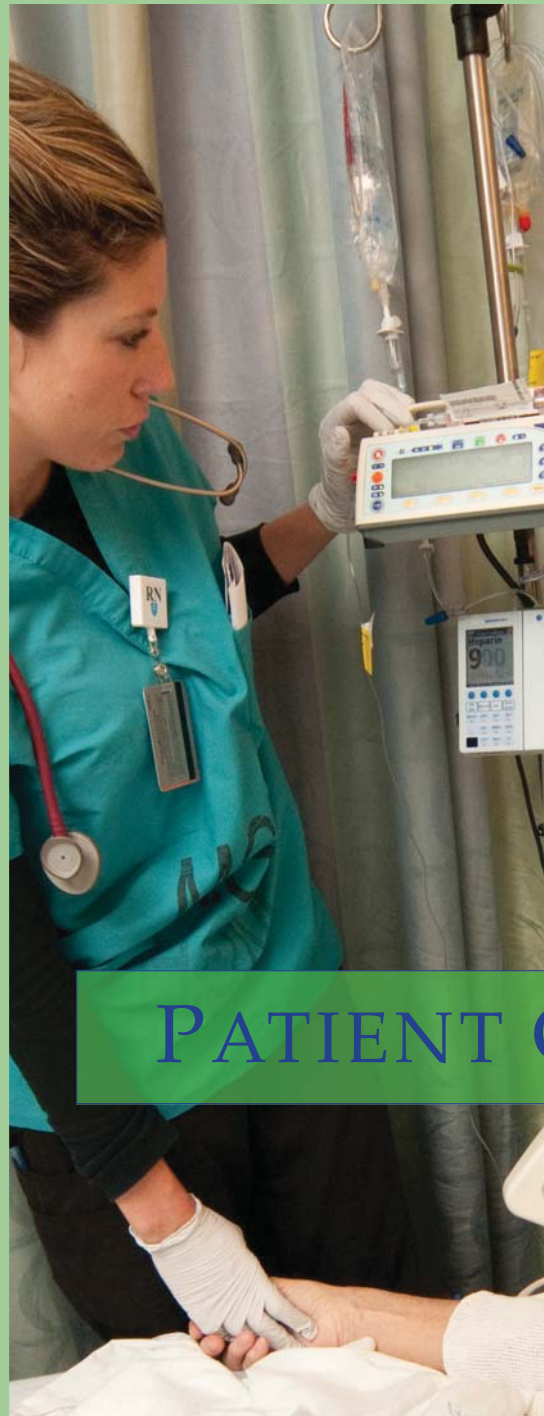




MASSACHUSETTS  
GENERAL HOSPITAL  
1811 - 2011



PATIENT CARE *at* TWO HUNDRED

*A Legacy of Leadership*

## Disciplines

Nursing | Chaplaincy | Child Life | Medical Interpretation | Occupational Therapy  
Physical Therapy | Respiratory Care | Social Work | Speech-Language Pathology

---

## Patient Care Services Programs

Cancer Resource Room  
Caring Headlines  
Center for Global Health  
Child Protection  
Consultation Team  
Clinical Support Services  
HAVEN Program  
(Helping Abuse and  
Violence End Now)  
Information Ambassadors  
International Patient Center

Ladies Visiting Committee  
Retail Shops  
MGH Quit Smoking Service  
Office of Patient Advocacy  
Orthotics and Prosthetics  
Patient and Family Lodging  
PCS Diversity Program  
PCS Financial  
Management Systems  
PCS Informatics  
PCS Office of Quality & Safety  
Volunteer Services

The Institute for Patient Care

- Center for Innovations in Care Delivery
- Maxwell & Eleanor Blum Patient and Family Learning Center
- Norman Knight Nursing Center for Clinical & Professional Development
- Yvonne L. Munn Center for Nursing Research

## 2011 Strategic Goals

- Meet or exceed the expectations of patients and families.
- Enhance care delivery by improving the efficiency and effectiveness of systems.
- Ensure that staff have a strong voice in the design of care and services.



## The Mass General Mission

*Guided by the needs of our patients and their families, we aim to deliver the very best healthcare in a safe, compassionate environment; to advance that care through innovative research and education; and to improve the health and well-being of the diverse communities we serve.*





In 2011, Massachusetts General Hospital (MGH) celebrated a special milestone: the 200th anniversary of its founding. This provided us with a rare opportunity to celebrate a truly remarkable history.

As the third general hospital in the United States, MGH has been at the forefront of advances in healthcare delivery for the past 200 years—from establishing the earliest nursing education programs in America to offering computerized simulation training; from caring for the soldiers and sailors wounded in the Spanish-American War in tents on the Bulfinch Lawn to responding to disasters throughout the world, whether it be Indonesia in the aftermath of an horrific tsunami, the US Gulf Coast following hurricanes Katrina and Rita, or Haiti when devastated by a powerful earthquake. We established the first hospital-based social work program and helped shepherd the early development of whole new professions—speech-language pathology, occupational and physical therapy, child life, and respiratory therapy—that today comprise Patient Care Services.

As we explored this history, we recognized familiar themes that wove throughout the hospital's 200 years: a relentless commitment to providing the best available care to those in need; advancing that care through lifelong learning; attaining and sharing knowledge broadly; contributing to our professions as a whole; and serving our country and our neighbors, near and far.

We were reminded, time and again and in no uncertain terms, that ours is a legacy of leadership and innovation. As you review a few of the highlights from our bicentennial year, it becomes clear that we are very privileged to witness the work of those who are writing the next chapter.

With admiration,

A handwritten signature in black ink that reads "Jeanette Ives Erickson". The signature is written in a cursive, flowing style.

*Jeanette Ives Erickson, RN, DNP, FAAN  
Senior Vice President for Patient Care and Chief Nurse*

# A Legacy of Leadership and Innovation...



## Patient Care at 200

---

In the early 1800s, there was no organized system of healthcare in America and no general hospital in New England. The wealthy were cared for in their homes and the poor in an almshouse. The few nurses who worked at the time were virtually untrained, and the many disciplines that today comprise Patient Care Services did not yet exist.

The very concept of establishing the Massachusetts General Hospital was a major innovation in its day, and the Bulfinch Building—with all of its modern conveniences and advanced architecture—symbolized a new era in caring for the sick.



Two centuries after its founding—and with the advent of sweeping healthcare reform—the Massachusetts General Hospital continues to lead the charge to advance healthcare delivery.

The goal: to ensure that every patient has access to the highest-quality, safest, most efficient and cost-effective care possible.









Wide-scale healthcare reform, rising costs and a volatile national economy are today challenging hospitals to run more efficiently while continuing to provide exceptional care and optimal patient outcomes. Creativity, innovation, and openness to new ideas are in high demand. As the Massachusetts General Hospital celebrated its 200-year

faced the challenges of a rapidly changing healthcare landscape. Throughout 2011, interdisciplinary teams examined care delivery with an eye toward redesigning systems to make care more efficient and affordable. Within Patient Care Services, the conversation and strategic planning centered around

# INNO ATION UNIT

legacy of leadership and innovation, Patient Care Services embarked on a massive and unprecedented effort to alter the future of care delivery, tapping into the wisdom and creativity of staff. Under the umbrella of the Partners Patient Affordability Direct Care initiative, MGH boldly

establishing Innovation Units—safe testing grounds for new ideas. These Innovation Units would help PCS leadership and staff craft a care delivery model for the future and quickly determine which proposed changes worked and which didn't.

# The Innovation Units

are designed to:

- Focus on patient and family values
- Increase time spent with patients
- Increase continuity of care
- Increase caregiver productivity
- Increase inter-disciplinary teamwork
- Introduce new technology and improve existing technology
- Redesign the physical environment of care
- Focus on organizational goals and mission

Throughout the many months of planning, the Innovation Unit concept centered around research on relationship-based care, which states that chaos during hospitalization is minimized when healthcare workers are truly focused on the patient. With this in mind, the introduction of a new nursing role—attending nurse (ARN)—became a focal point of the Innovation Unit model. Following meetings with all of the clinical disciplines, a series of open forums, and three day-long Innovation Unit leadership and staff retreats, the ARN role was refined. The ARN was envisioned as a leader accountable for the continuity and progression of the care plan from admission to discharge, serving as the primary contact for physicians, the care team, patients, and families, and actively engaging them in the care plan as a cohesive team.

At the heart of the Innovation Unit planning there emerged a series of interventions generated by exhaustive discussions at retreats, in break-out sessions, and in informal conversations with staff and leadership throughout Patient Care Services and the hospital at large. These interventions represented “top priority” actions that would lead to the highest levels of consistency, continuity, and efficiency. In addition to the new ARN role, these included:

- Building relationship-based care into the educational curriculum
- Implementing the new attending nurse role
- Enhancing hand-over communication, including the use of the SBAR tool (Situation, Background, Assessment, Recommendations)
- Enhancing preadmission data collection, including a revised Admitting Face Sheet
- Creating a Welcome Packet for patients
- Revisiting and updating domains of practice to ensure cross-the-board understanding of each discipline’s scope of practice

- Implementing interdisciplinary team rounds to ensure effective communication between all members of the care team
- Making use of supporting technology, including electronic whiteboards, handheld devices, in-room whiteboards, and laptop computers
- Being proactive in discharge planning and readiness, including implementation of a new Discharge Checklist tool
- Implementing a new Discharge Follow-Up Phone Call Program

As of this writing, the 12 Innovation Units are up and running and providing valuable insights into care redesign efforts, even in their early stages. Their success over time will be measured by pre-determined metrics related to length of stay, patient satisfaction, staff satisfaction, quality and safety, and nursing-sensitive indicators. One thing we already know for certain: MGH continues to lead the nation in advancing care delivery redesign.





Dr. Richard Cabot, a senior physician at Mass General, hired the first social worker in 1905 to provide social work services in the hospital's outpatient clinics. Shortly thereafter, Dr. Cabot met Ida Maude Cannon and hired her to jointly organize the nation's first hospital-based social work program.



## Hausman Young Scholars

With support from the Hausman Fund, PCS this year introduced the Hausman Young Scholars Program, an interactive learning experience for the children of MGH support staff from diverse backgrounds. The Hausman Young Scholars Program offers weekend classes in CPR, first aid, computer skills, web design, and exposure to hospital settings, such as the chemistry and simulation labs. As part of the program, MGH staff give their time to teach and mentor these middle school-aged children. And as a result of the program, students begin to see the influence they can have as a voice for good health within their families and peer groups. The program builds on the success of Patient Care Services' Hausman Nursing Fellowship, Hausman Accent-Reduction Program, and Hausman Multi-Cultural Nursing Program.



**Marie Elena Gioiella, MA, MSW, LICSW**, was named the director of the MGH Social Service Department. She joined the staff at MGH in 1994 as a clinical social worker and has served as clinical director of the MGH Social Work Oncology Program since 2006. Gioiella earned a bachelor's degree from the College of the Holy Cross and two master's degrees in social work and pastoral ministry from Boston College. During her career at MGH, she has been an active member of the Clinical Recognition Program Review Board, the Disabilities Awareness Council and the Cancer Center Community Outreach Program. She has earned numerous honors throughout her MGH career, including the Domestic Violence Unsung Hero Award, the Arthur and Susan Durante Award for Exemplary Care and Service with Cancer Patients, and the Stephanie Macaluso Expertise in Clinical Practice Award, and has been named a Clinical Scholar by the MGH Clinical Recognition Review Board. Gioiella has published extensively and presented her work nationally.



**Kevin Whitney, RN, MA, NEA-BC**, joined the PCS executive team as an associate chief nurse. Whitney brings many years of clinical and administrative experience, most recently serving as a consultant for Applied Management Systems, Inc. Previously, he served as chief nurse at Emerson Hospital. In his new role, Whitney oversees the Neuroscience, Orthopaedic, and inpatient surgical services. He also serves as associate chief nurse for the Vascular Center, the Digestive Health Center, and the Transplant Center, and is participating in the development of a new institute linking the Heart and Vascular Centers. Whitney is the president of the Organization of Nurse Leaders of Massachusetts and Rhode Island.



### Remembering Judy Newell, RN

MGH lost a veteran nurse leader in 2011 with the death of Judy Newell, RN. Newell's career spanned more than 40 years at MGH; she joined the hospital ranks as a staff nurse in 1969 and ultimately served as the nursing director for OB/GYN and Pediatrics. Throughout the course of her distinguished career, Newell helped shape the culture, environment, and soul of MGH through her committee work, leadership of patient care units, and unflinching desire to do the right thing no matter how difficult or uncomfortable. Newell was respected for her clinical leadership and open mind and likewise admired for her warmth, generosity of spirit, and sense of humor. In the summer of 2011, she was in attendance when the Ellison 18 playroom was dedicated in her honor.

### Clinical Ethics Residency for Nurses

Contemporary nursing often requires specialized knowledge and skills in ethical decision making. This year, 19 registered nurses graduated from the inaugural Clinical Ethics Residency for Nurses (CERN), an MGH-based program designed to increase the number of registered nurses who possess specialized knowledge, skill, and competency in clinical ethics. Graduates go on to assume consultative roles in ethics rounds and on hospital committees. Supported by a grant from the US Department of Health and Human Services, the seven-month program provided 98 hours of multimodal learning opportunities—on-line and didactic education, discussions, readings, role-playing, and clinical mentorships. A next round of CERN fellowships is currently under way.



## China exchange

Since 2005, MGH and Huashan Hospital in Shanghai, China, have been affiliated as part of a formal effort to expand their



relationship and create a platform to exchange knowledge, skills and opportunities. As an expression of their gratitude, the nursing leadership of Huashan Hospital presented a replica Da Ke Ding, or “Supreme Treasure Tripod

Cauldron” (pictured), to the Department of Nursing during a 2011 visit to the hospital. The original artifact dates back thousands of years to the Zhou Dynasty, and was cast by a nobleman named Ke during the King Xiao Era. Today it is a symbol of honesty, credibility and prosperity for one’s nation; the inscription on the stand reads: “Walking into great splendor. Jointly creating prosperity.”

## ECMO advances

MGH is one of a number of centers in the country that treats patients using extracorporeal membrane oxygenation (ECMO), in which an external device takes over the work of the heart and lungs. ECMO pumps the blood through an artificial lung, or membrane oxygenator, oxygenates and removes carbon dioxide from the patient’s blood and gives the heart and lungs a rest and time to strengthen.

The Department of Respiratory Care has provided ECMO for patients at the Massachusetts General Hospital since 1988. Over the years, the team has gone from primarily supporting neonatal patients with primary pulmonary hypertension of the newborn, meconium aspiration syndrome, congenital diaphragmatic hernia, and severe respiratory distress syndrome to supporting adult and pediatric patients with various diagnoses resulting in severe respiratory failure. In 2011, the team once again revised its major focus to care for adults in need of cardiac support and resuscitation. With this change, the team expects to care for 35 to 40 patients of all ages per year; since October, the ECMO team has provided support for 23 patients.



Physical Therapy has always been driven by the rehabilitation needs of the patients, initially stemming from injuries incurred during World War I and the polio epidemics of the early 1900s. In 1939, Physical and Occupational Therapy became part of the newly created Department of Physical Medicine at MGH.

### Job Shadow

MGH is the second-largest summer employer of Boston youth in the city.

In February 2011, the hospital hosted Boston-area high school students for

Job Shadow Day. Among those taking part were the Physical and Occupational Therapy departments, where students had a valuable opportunity to see firsthand how therapists and healthcare providers interact with many different patients, personalities, and pathologies. Students saw therapists thinking on their feet and modifying their treatment plans to create patient-centered plans of care. The experience is a valuable opportunity to learn firsthand about healthcare professions and the skills needed to work in a hospital setting. As one student observed, the same communication skills she uses every day at school and home would be very helpful in a hospital setting.



### Blum programs introduced

This year, The Maxwell & Eleanor Blum Patient and Family Learning Center introduced several new programs designed to support patient education. The first was a series of Healthy Living lectures that promote healthy lifestyles through prevention and other wellness-oriented behaviors. The Blum Center is also hosting a National Health Observances discussion series that centers around the US Department of Health and Human Services' Health Observances Calendar. Each month, a topic from the calendar is discussed in a free lecture by an expert on the topic. The Blum Center is also hosting an ongoing Book Talks Series in which MGH authors discuss their books on various health issues.



## A week in Burundi

Kerry Quealy, RN, BSN, is an MGH nurse and 2011 Thomas S. Durant Fellow who was in Haiti as the country began its battle with a cholera outbreak in the wake of a devastating earthquake that hit the tiny nation in 2010. Thanks to Quealy and the rest of the MGH Global Health team that was there, daily cholera patient numbers of up to 200 per day soon began decreasing. The team continued to work to address the resources, training and education needed to manage the disease. Quealy's fellowship later took her to Burundi, a small country in East Africa, where she worked in a community health clinic.



More than half of the country's physicians operate in the capital city—home to less than five percent of the population—leaving the majority of Burundians without basic health care.



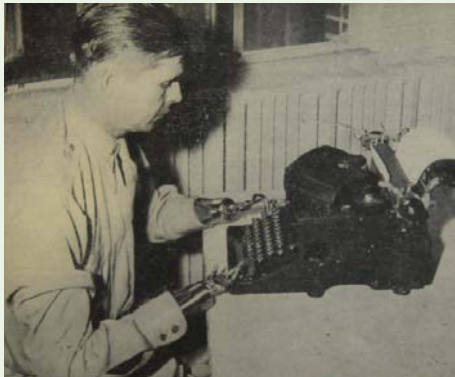
## 70th anniversary

This year marked the 70th anniversary of the MGH Chapel, whose doors first opened on April 25, 1941. Patients, families, chaplains, Eucharistic ministers, staff, and leaders of the MGH community gathered to celebrate the milestone. Songs, speeches and prayers filled the room as speaker after speaker shared rich nuggets of the Chapel's long history and affirmed its importance to the overall mission of the hospital.



Speech-Language Pathology traces its roots to the 19th century when a treatment for stammerers was first offered. In 1925, a small group of practitioners that had been doing research and teaching in the field of speech correction decided to establish a new and independent profession. At about this time, an informal language clinic was established at MGH as part of the outpatient Neurology Department. During World War II, the clinic became the primary training ground and treatment center in the eastern United States for patients with aphasia, an acquired language impairment.





Occupational Therapy at MGH dates back to 1822 when it was an integral part of moral treatment at McLean Asylum (later McLean Hospital), originally part of MGH. Rufus Wyman, MD, was the first physician to supervise a program in Occupational Therapy that used the novel concept of promoting wellness by engaging patients in crafts, gardening, and recreation.

### Excellence Every Day portal launched

In an effort to make critical information readily available to staff and leadership, Patient Care Services launched a new Excellence Every Day Web portal at [www.mghpcs.org/eed](http://www.mghpcs.org/eed). The page serves as a central clearinghouse for information related to Collaborative Governance, Magnet recognition, regulatory readiness and innovation. These four areas are mainstays of the Excellence Every Day philosophy, with a substantial amount of interconnected information. The Excellence Every Day portal is easy to navigate, is updated monthly, and offers 'one-stop-shopping' for access to all things quality and safety. To date, the page has tallied nearly 27,000 page views.

### Nurse Residency Program

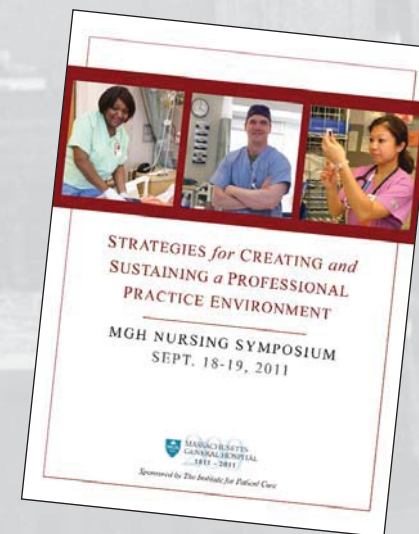
MGH has a legacy of being at the forefront of nursing education models, and that continues with a new Nurse Residency Program, developed by The Norman Knight Nursing Center for Clinical & Professional Development. This faculty-guided 960-hour training model was established to help new graduate nurses make the transition from student to staff nurse. The program links recently licensed nurses to the knowledge and expertise of experienced nurse-residency faculty to provide a pathway for becoming a caring, thoughtful, competent nurse. This past year, MGH witnessed history as 49 nurse residents accepted certificates of completion, marking their graduation from the ground-breaking Nurse Residency Program.

## Professional practice symposium

As healthcare organizations begin to reexamine and redesign healthcare delivery, nurses will play a critical role in shaping care delivery and achieving high-quality clinical outcomes in a variety of settings. Given the urgency and opportunity at hand, it was standing room only in the O’Keeffe Auditorium during “Strategies for Creating and Sustaining a Professional Practice Environment,” MGH Institute for Patient Care’s first International Nursing Symposium, which was held in 2011. Nurses in all role groups from the US, Singapore, China, Spain, Norway, and Bermuda were on

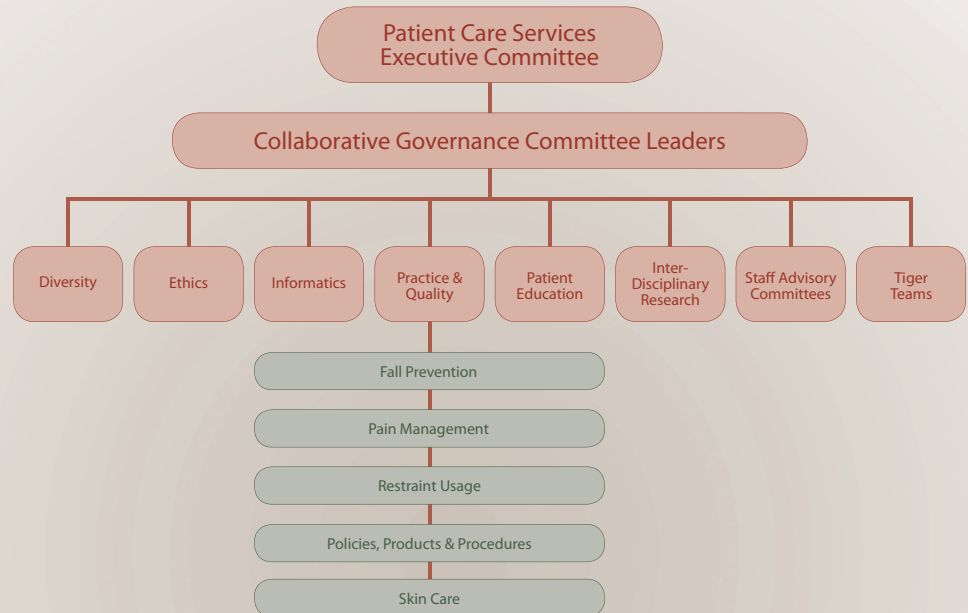
hand. Weighing in at the national level, Karen Drenkard, RN, executive director of the American Nurses Credentialing Center, delivered the keynote address, focusing on the transformative power of nursing leadership and its importance in an institution seeking Magnet recognition. Morning sessions examined leadership, strategic planning and evaluation, including “Using a Professional Practice Model to Guide Strategic Planning,” presented by Jeanette Ives Erickson, RN, DNP, FAAN, senior vice president for Patient Care and chief nurse; and “Evaluation of the Professional

Practice Environment,” co-presented by Dorothy A. Jones, EdD, RNC, FAAN, director of The Yvonne L. Munn Center for Nursing Research, and Marianne Ditomassi, RN, DNP, MBA, executive director of Patient Care Services Operations and Magnet Program director. Afternoon breakout sessions focused on specific scalable and translatable best practice programs, including fall prevention, patient- and family-centered care, diversity, nurse residency programs, research and evidence based practice, and interdisciplinary shared decision making.





# Redesigning Collaborative Governance





For 14 years, Collaborative Governance has played an integral role in shaping and advancing the practice of the various disciplines that comprise MGH Patient Care Services. Its success rests on the ability to shift clinical decision making from administrators to clinicians at the bedside. By empowering staff in this way, clinicians are positioned to use their knowledge, experience and commitment to provide the best possible care to patients and families.

After a comprehensive review and much deliberation, the Collaborative Governance committee structure underwent a strategic redesign to ensure that the work being done was aligned with the strategic goals of Patient Care Services and the many changes in healthcare, technology, as

well as the evolving needs of patients and staff.

The new structure in place throughout 2011 included a variety of key changes, including:

- The Nursing Practice and Quality committees merged into a Practice & Quality Committee with five subcommittees with specific areas of focus:
  - Fall Prevention
  - Pain Management
  - Policies, Products & Procedures
  - Restraint Usage
  - Skin Care
- A new interdisciplinary Informatics Committee
- The Nursing Research Committee became the Interdisciplinary Research & Evidence Based

Practice Committee, charged with fostering a spirit of inquiry around clinical practice through the dissemination of evidence-based knowledge and research findings.

- Tiger Teams will be formed as needed to address and make recommendations on issues identified by the Patient Care Services Executive Committee.

In addition:

The Diversity Committee continues to support the PCS goal of creating an inclusive and welcoming environment for patients, families, and staff through professional development, student outreach, community outreach, and culturally competent care programs.

The Ethics Committee develops and implements programs to further

clinicians' understanding of ethical aspects of patient care and identifies strategies to integrate ethical judgment into professional practice.

The Patient Education Committee supports staff in developing their role in culturally appropriate patient-education activities. Champions facilitate and generate knowledge of patient-education materials to improve care and enhance the environment in which clinicians shape their practice.

Staff Advisory Committees—Staff Nurse, Physical and Occupational Therapy and Social Work—serve as forums for sharing information between clinicians and leadership.

A new Collaborative Governance website provides quick access to information about each committee's goals and current work.



In 1955 and before the Salk vaccine was available, a polio epidemic spread throughout the Boston area. MGH was a regional referral center for treatment in iron lungs. This novel approach to the epidemic led to the opening of a respiratory unit at MGH, and later the formation of Respiratory Care Services.

### Nursing Spectrum Excellence Awards

The 2011 Nursing Spectrum Excellence Awards proved an especially exciting time for MGH Nursing. Event organizers paid special tribute to MGH Nursing in honor of the hospital's bicentennial anniversary and rich history of nursing leadership. Furthering this legacy of leadership, three MGH nurses were honored as New England Regional Finalists: Gino Chisari, RN, DNP, for "Advancing and Leading the Profession"; Natalie Harris, RN, for "Community Service"; and Lillian Ananian, RN, PhD(c), for "Clinical Care." Chisari and Harris were named the overall winners in their respective categories.

### Infection prevention

Infection prevention has always been a priority of the inpatient cleaning program. After receiving high marks on patient satisfaction surveys of patients reporting that their rooms and bathrooms

were always kept clean, PCS Clinical Support Services continued to ramp up its focus on infection prevention. This year, the team introduced a new fluorescent marking system called iGLO (Innovative Germ



Locating Opportunity) on several inpatient units. High-touch surfaces close to the patient are marked with "invisible" ink that is only visible under black light. After cleaning, operations managers review the marked surfaces with a beam of light. If the marks are gone, so too are the germs. In the end, successful infection prevention requires the involvement and cooperation of all members of the team.

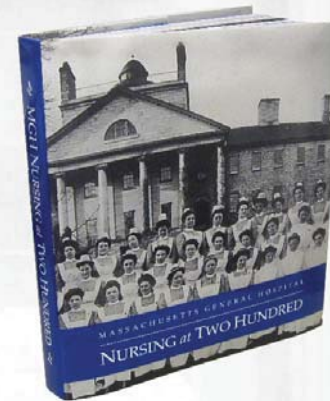


## Supporting practice

The systems that function behind the scenes to support care delivery are critical and large-scale enterprises. In today's demanding healthcare environment and prevailing economic climate, for example, it is critical to be able to accurately quantify patients' needs for nursing care and identify trends in order to make important staffing decisions and allot resources as safely and effectively as possible.

Since 1985, MGH has used the QuadraMed patient-classification system, participating in its revalidation every five to seven years. The MGH nursing staff has been instrumental in the evolution of the tool, providing input and feedback to ensure that issues related to the changing patient population were appropriately addressed. As a result, this year, an entirely new and more complex methodology was implemented that allows for an even more accurate picture of patients' needs and the nursing care required to meet those needs. Of particular significance, nurses can now track several predefined events, activities or procedures throughout the day, providing the system with more robust data.

It was no small task to roll out the new system. The training of the hospital's nursing staff—day, evening and night shifts—began on Jan. 3, 2011, the first unit went “live” with the system on January 18, and by March 1, the rollout was complete. Today, more than 2,000 staff nurses practicing on the inpatient units are actively classifying patients every day, ensuring safe staffing levels throughout the hospital.



## Nursing at Two Hundred

In celebration of the MGH bicentennial, the Department of Nursing published a 256-page book titled *MGH Nursing at Two Hundred*. The publication provided a rare overview of 200 years of nursing at the country's third-oldest general hospital. A lively combination of more than 170 historic images and written reflections spanned from the sparse beginnings of nursing in America in the early 1800s to present-day practice, touching upon highlights and major milestones—the people and events—that helped shape the profession. Special thanks to the Massachusetts General Hospital Nursing Alumni Association and STERIS Corporation for making this book possible.”





## Opening the Lunder Building

The challenges involved in moving into multiple inpatient units, an entirely new, 28-OR suite and perioperative spaces—with entirely new configurations and systems—are many, complex and demanding of flawless execution. While the task was daunting, the results were spectacular. From the outset, the needs of patients and families guided the work, backed by exquisite planning, preparation, execution and the dedication of the many staff involved in making Lunder operational.

Planning formally began when an initial multidepartmental team began to meet regularly some

six years before construction was complete. This allowed staff and leadership to actively participate, visit other hospitals to learn from their experiences, and provide input to the building architect, keeping the project relatively “surprise free,” on time and on target. Eighteen months prior to the move, the work intensified as the team formed work groups on key areas of concern, including staff and patient and family communications, support services, staff education, and move day.

The actual moves took place over the course of several weeks, without incident or a break in service.



## In Memoriam

The Mass General community was saddened by the sudden death of Keith Perleberg, RN, MDiv, director of the PCS Office of Quality & Safety, in May of 2012. He touched the lives of countless patients, families, friends and colleagues through his gentle, engaging and compassionate nature. Always generous with his time, knowledge, insight and spirit, he often shared experiences and learnings from his theological training, clinical practice as a staff nurse and years as a nursing director.

As he assumed leadership of the new PCS Office of Quality & Safety, he expanded the reach and impact of his focus on patient- and family-centered care, his devotion to systems improvement and the quality of work life for staff. He worked tirelessly to advance a vision in which, working together (as he once described) we would “transform the institution’s culture into one where quality and safety are the central passion of our entire community.” In just four and a half years, Keith made good on that promise ... and did so with grace and gentility. He will be sorely missed.

# 2011 Professional Achievements

---



## PROFESSIONAL ACHIEVEMENTS • awards

### PATIENT CARE SERVICES

**Catherine Benacchio, RN**

Medical Intensive Care Unit  
*The Norman Knight Nursing Scholarship*

**Carrole Caillet**

Infectious Disease  
*Norman Knight Clinical Support Excellence Award*

**Janet Callahan, PT, MS, NCS**

Physical Therapy Services  
*Stephanie M. Macaluso, RN, Excellence in Clinical Practice Award*

**Amy Christmas**

Neuroscience Intensive Care Unit  
*Anthony Kirvilaitis Partnership in Caring Award*

**Mark Clarke**

Medical Intensive Care Unit  
*Anthony Kirvilaitis Partnership in Caring Award*

**Tracey DiMaggio, RN**

Oncology  
*Paul W. Cronin and Ellen S. Raphael Award for Patient Advocacy*

**Siobhan Durkin, RN**

General Medicine  
*The Norman Knight Nursing Scholarship*

**Sacha Field, CCL**

Pediatrics  
*Brian M. McEachern Extraordinary Care Award*

**Kenia Giron**

Anesthesia  
*The Gil Minor Nursing and Health Professions Scholarship to Advance Workforce Diversity in Patient Care Services*

**Katie Guerino, RN**

Infusion  
*Marie C. Petrilli Oncology Nursing Award*

**Nghi Huynh**

Patient Care Services  
*The Gil Minor Nursing and Health Professions Scholarship to Advance Workforce Diversity in Patient Care Services*

**Audrey Jasey, RN**

General Medicine  
*The Gil Minor Nursing and Health Professions Scholarship to Advance Workforce Diversity in Patient Care Services*

**Jolene Marangi, RN**

Gynecology  
*Marie C. Petrilli Oncology Nursing Award*

**Mary Ellen McNamara, RN**

Cardiac Intensive Care  
*Jean M. Nardini, RN, Nurse Leader of Distinction Award*

**Julie Park, ORT/L, ED M**

Occupational Therapy Services  
*Stephanie M. Macaluso, RN, Excellence in Clinical Practice Award*

**Suja Philipose, RN**

Newborn Nursery  
*The Gil Minor Nursing and Health Professions Scholarship to Advance Workforce Diversity in Patient Care Services*

**The MGH team deployed to Hôpital****Albert Schweitzer, Deschappelles, Haiti:**

Marjorie Curran, MD  
Grace Deveney, RN, MPH  
Patient Care Services Operations  
Katherine Fillo, RN, MPH  
General Medicine, Bigelow 11  
April Kaufman, RN  
Thoracic Unit

Kerry Quealy, RN, BSN  
General Medicine, White 9  
Colleen Shea, RN  
Neuro ICU

Susan Taricani, RN, BSN  
General Medicine, White 9  
*Outstanding Volunteer Certificate from the US Army Boston Healthcare Team*

**Todd Rinehart, LICSW**

Social Services  
*Stephanie M. Macaluso, RN, Excellence in Clinical Practice Award*

**Topaz Samuels-Sioley**

Post Anesthesia Care Unit  
*The Gil Minor Nursing and Health Professions Scholarship to Advance Workforce Diversity in Patient Care Services*

**Lieba Savitt, NP**

Surgery  
*Yvonne L. Munn Nursing Research Award*

**Katrina Scott, MDiv, BCC**

Chaplaincy  
*Stephanie M. Macaluso, RN, Excellence in Clinical Practice Award*

**Richard Soria, RN**

Medical Intensive Care Unit  
*Norman Knight Preceptor of Distinction Award*

**Andrea Thurler, RN, MSN, FNP-BC**

Gastroenterology  
*Yvonne L. Munn Nursing Research Award*

**Carmen Vega-Barachowitz, MS, CCC-SLP**

Speech, Language & Swallowing Disorders  
*The Gil Minor Nursing and Health Professions Scholarship to Advance Workforce Diversity in Patient Care Services*

**MGH****Virginia Capasso, PhD, ANP-BC, CNS**

The Institute for Patient Care  
Jacqui Collins, RN, MSN  
General Medicine, ELL 16  
*Partners in Excellence Team Award, from the Partners Network for Quality, Treatment, and Service*

**Barbara Chase, APRN, BC, ANP**

Adult Medicine, MGH Chelsea  
*Portraits in Primary Care Award, from the John D. Stoeckle Center for Primary Care Innovation*

**Constance Dahlin, APRN, BC, FAAN**

Palliative Care Service  
*"the one hundred" for 2011, MGH Cancer Center*

**Lisa Doyle, RN, BSN**

Gynecology/Oncology  
*Oncology Nursing Career Development Award, MGH Cancer Center*

**Angela Ferrari, CNM**

Obstetrics and Gynecology Service  
*Thomas S. Durant, MD, Fellowship in Refugee Medicine*

### STATE AND REGIONAL

**Janet Callahan, PT, MS, NCS**

Physical and Occupational Therapy Services  
*Outstanding Achievement in Clinical Practice Award, American Physical Therapy Association of Massachusetts*

**Gino Chisari, RN, DNP**

The Norman Knight Nursing Center for Clinical & Professional Development  
*Nursing Spectrum Award for Advancing and Leading the Profession*

**Linda Connor Lacke, MPH**

Trauma  
*Making a Difference Award, Massachusetts Interscholastic Athletic Association*

**Vivian Donahue, RN**

Cardiac ICU  
*Medivance Arctic Circle Excellence Award, from Medivance*

**Mary Guanci, RN**

Neuroscience Unit  
*Medivance Arctic Circle Excellence Award, from Medivance*

**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**

Respiratory Care  
*Henry D. Chadwick Medal, American Lung Association, New England Medical and Scientific Branch*

**Todd Hultman, RN, NP**

Palliative Care  
*Outstanding Preceptor Award for 2011, Massachusetts Coalition of Nurse Practitioners*

**Mary McCormick-Gendzel, RN, MS, CRNI, RN-BC**

IV Therapy  
*Chapter President of the Year Award, New England Chapter, Infusion Nursing Society*

**Michelle McHugh, RN, MS, ANP-BC**

Internal Medicine, MGH HealthCare Center, Revere  
*Exceptional Preceptor Award for 2011, Massachusetts Coalition of Nurse Practitioners*

**James Zachazewski, PT, DPT, ARC, SCS**

Physical and Occupational Therapy  
**Cynthia Peterson, MBA**  
Brigham and Women's/Mass General Health Center  
**Entire Staff from Mass General Rehabilitation Services**  
*Good Neighbor 2010 Award for Community Service, Tri-Town Chamber of Commerce*

## **NATIONAL**

**Jacqueline Arroyo, RN**

Main Operating Room  
*2011 Clinical Excellence Award, 58th Congress, Association of periOperative Registered Nurses*

**Stephanie Ball, RN, DNS(c)**

Emergency Department  
*Virginia Earles Research Award in Nursing, Sage College*

**Brian French, RN, PhD(c), BC**

The Knight Simulation Program and The Maxwell & Eleanor Blum Patient and Family Learning Center  
*Jonas Scholar for 2011-2012, National League for Nursing*

**Jane Harker, RN, BSN, MS, CGRN**

Gastrointestinal Unit  
*Gabriele Schindler Excellence in Clinical Practice Award, Society of Gastroenterology Nurses and Associates*

**Marian Jeffries, RN, MSN, ACNS BC, FNP-C**

Thoracic & Laryngeal Surgery Unit  
*Member, Clinical Nurse Specialist Content Expert Registry for 2011-2015, American Nurses Credentialing Center*

**Barbara Levin, RN, BSN, ONC, LNCC**

Orthopaedics  
*Stryker Scholarship Award, National Association of Orthopaedic Nurses*

**Angelika Zollfrank, MDiv, BCC, CPE**

MGH Chaplaincy  
*2011 Emerging Leader Award, National Conference, Association for Clinical Pastoral Education*



## PROFESSIONAL ACHIEVEMENTS • presentations

### STATE AND REGIONAL

**Mary Amatangelo, RN, MS, ACNP-BC, CCRN**

The Acute Stroke Consult  
*18th Annual Northeast Regional Nurse Practitioner Conference, Newton, MA*  
*28th Annual NH Brain Injury and Stroke Conference, Manchester, NH*

Transient Ischemic Attack (TIA): A Brief Overview

*Sixth Annual Conference: Brain Matters 2011, American Association of Neuroscience Nurses, Waltham, MA*

Neurology Update  
Neurology Assessment

*Continuing Education Program, School of Nursing, Boston College, Boston, MA*

**Paul Arnstein, PhD, RN-BC, ACNS-BC, FNP-C, FAAN**

Using the Gain-Control Theory of Pain as a Guide to Educate Nurses  
*Northeastern Organization of Nurse Educators, Woburn, MA*

Laws and Policies Affecting People with Pain

*Tufts University, Boston, MA*

Challenging Pain Throughout Life and at the End of Life

*Fall Conference, Massachusetts Association of Registered Nurses, Randolph, MA*

**Margaret Baim, MS, NP**

Enhancing Resilience Through Meditation

*First Annual Northeast AHNA Conference, American Holistic Nurse Association, Manchester, NH*

**Stephanie Ball, RN, MSN, CCRN, CCNS**

The Lived Experience of a Trauma Nurse in Afghanistan  
*Spring 2011 Education Program, Sigma Theta Tau, Eta Tau Chapter, International Honor Society of Nursing, Salem, MA*

**Barbara Blakeney, RN, MS, FNAP**

Keynote: Keeping Your Knees Bent: Are You Ready for the Future?  
*Annual Meeting, Massachusetts Association of Registered Nurses, Boston, MA*

**Carol Brown, RN, NP**

ECG Interpretation, Part I  
ECG Interpretation, Part II  
*Continuing Education Program, Boston College School of Nursing, Chestnut Hill, MA*

12-Lead ECG Interpretation – The Basics as Well as STEMI, LVH, Digoxin Effect, Takotsubo Syndrome and Pericarditis  
*Nurse Practitioner Meeting, Beth Israel Deaconess Medical Center, Boston, MA*

12-Lead ECG Interpretation – STEMI, NSTEMI and Miscellaneous ECG Changes

*18th Annual Conference, Northeast Regional Nurse Practitioners, Newton, MA*

12-Lead ECG Interpretation and Cardiac Arrhythmias

*Adult Nurse Practitioner Group, UMASS Boston, Boston, MA*

**Gae Burchill, MHA, OTR/L, CHT**  
**Suzanne Curley, MS, OTR/L, CHT**

Anatomy of Flexor and Extensor Tendons  
*School of Occupational Therapy, Tufts University, Medford, MA*

**Janet Callahan, PT, MS, NCS**

Vestibular Rehabilitation in Sports Concussion  
*Harvard/MGH Sports Medicine Conference, Boston, MA*

Dystonia and Exercise

*Dystonia Support Group, Providence, RI*

Physical Therapy for Parkinson's and Alzheimer's Diseases for the Boston Asian Community

*South Cove Community Health Center, Boston, MA*

Concussion: Physical Therapy Assessment and Management

*Annual Conference and Exposition, American Physical Therapy Association of Massachusetts, Norwood, MA*

**Virginia Capasso, PhD, ANP-BC, CWS**

Advances in Wound Care  
*Teleconference, Saudi Aramco Medical Services*

Prevention and Treatment of Pressure Ulcers

*Surgical Grand Rounds, Eastern Maine Medical Center, Bangor, ME*

Pressure Ulcers

*School of Osteopathic Medicine, University of New England, Biddeford, ME*

Policy to Practice of a Never Event: Pressure Ulcers

*21st Annual Main Geriatrics Conference, University of New England College of Osteopathic Medicine, Bar Harbor, ME*

**Diane Carroll, RN, PhD, FAAN**

Evolution of the Nursing Research Program at Massachusetts General Hospital  
*Yale-New Haven Hospital Research Conference, New Haven, CT*

**Barbara Chase, APRN, BC, ANP**

Facilitating Behavior Change  
*Simmons Graduate Nursing Alumni Association, Boston, MA*

**Gino Chisari, RN, MSN, DNP**

Implications and Opportunities for Nursing Practice and Making the Voice of Nursing Heard

*2011 Legislative Action Forum – Health Care Payment Reform: The Future Role for Nursing, Massachusetts Association of Registered Nurses, Massachusetts State House, Boston, MA*

**Suzanne Curley, MS, OTR/L, CHT**

Professionalism  
*Tufts University, Medford, MA*

**Constance Dahlin, ANP, BC, FAAN,**  
Caring, Collaborative Communication: Nursing in Palliative Care

AgeWISE: Improving Quality Geriatrics and Palliative Care at the Bedside  
*Palliative Care Conference, Maine Medical Center, Portland, ME*

**Constance Dahlin, ANP, BC, FAAN**

Maureen Lynch, ANP, BC, ACON  
Palliative Care Nursing: Art and Science of Palliative Nursing  
*Dana Farber Cancer Institute and Massachusetts General Hospital, Boston, MA*

**Constance Dahlin, ANP, BC, FAAN**  
Maureen Lynch, ANP, BC  
Marie Bakitas, PhD, ANP, AOCN  
Managing Symptoms at End of Life  
*Oncology Nursing Society, Boston, MA*

**Regina Doherty, OTR/L, OTD**  
Ethics and Occupational Therapy: A  
Survey of Practitioners  
*2011 Conference, Massachusetts  
Association for Occupational Therapy,  
Norwood, MA*

**Daniel Fisher, MS, RRT**  
Moderator: The Fourth Annual MSRC  
Research Forum  
*35th Conference, Massachusetts Society for  
Respiratory Care, Sturbridge, MA*

**Carol Harmon Mahony, MS, OTR/L,  
CHT**  
Fracture Management  
Wrist Injuries  
*School of Occupational Therapy,  
Tufts University, Medford, MA*

**Joanna Hollywood, MS, OTR/L, CHT**  
Splinting the Hand and Upper  
Extremity  
Dynamic Splinting of the Upper  
Extremity Lab  
*School of Occupational Therapy, Tufts  
University, Medford, MA*

**Jeanette Ives Erickson, RN, DNP,  
FAAN**  
Nurses for the Future: Translating the  
Institute of Medicine (IOM) Report  
Recommendations into Action  
*CRICO/RMF Patient Safety Summit for  
Nurses, Boston, MA*

Vicki Jackson, MD, MPH  
**Todd Rinehart, LICSW, ACHP-SW**  
Personal Narratives  
"I Hate Role Plays" and Breaking Bad  
News

Understanding Life-Threatening Illness  
Discussing DNR Orders  
Deepening the Interview  
Negotiating Treatment Goals  
Managing Family Conflict  
*The Program for Palliative Care Education  
and Practice, Center for Palliative Care,  
Harvard Medical School, Cambridge, MA*

**Marian Jeffries, RN, MSN, ACNS BC,  
FNP-C**  
Predictors of Skin Breakdown and  
Pressure Injury in the Tracheostomized/  
Stoma Patient  
*Professional Development Symposium,  
North Eastern Organization of Nurse  
Educators, Woburn, MA*

**Joanne Kaufman, RN, MPA**  
Improving Patient Care in a High-  
Risk Medicare Population: A Primary  
Care-Based Model for Transitions,  
Communication and Continuity  
*Connecticut Chapter Meeting, American  
Case Management Association, Uncasville,  
CT*

**Aimee Klein, PT, DPT, DSc, OCS**  
What Do You Value  
*White Coat Event, Physical Therapy  
Program, Northeastern University, Boston,  
MA*

**Evelyn Lauture, MSW, LICSW**  
Earthquake's Impact on Mental Health and  
Family Life: Role of Social Workers  
*10th Annual Haitian Health Career Seminar,  
School of Medicine, Boston University,  
Boston, MA*

How Can Students Get Involved?  
*School of Medicine, Boston University, Boston,  
MA*

Gerry Leone, Esq.  
**Elizabeth Speakman, LICSW**  
Erin Miller  
Joanne Timmons  
Responding to Domestic Violence in the  
Health Care Setting: Patient Care and  
Workplace Violence  
*Domestic Violence Roundtable Program,  
Cambridge Police Department, Cambridge, MA*

**Barbara Levin, RN, BSN, ONC, CMSRN,  
LNCC**  
Your Best Defense: Lowering Your Legal  
Risks  
*Annual Conference, Massachusetts Nurses  
Association*

Keys for Successful Documentation  
*State Convention, Massachusetts Nurses  
Association, Canton, MA*

**Colleen Lowe, MPH, OTR/L, CHT**  
Sensation and Sensibility  
*Tufts University, Medford, MA*

Repetitive Stress Injuries  
*School of Occupational Therapy, Tufts  
University, Medford, MA*

**Patricia Lowry, NP**  
Updates in Hypertrophic Cardiomyopathy  
and Sudden Cardiac Death  
*National Primary Care Conference, Boston, MA*

**Barbara Luby, LICSW**  
Psychosocial Issues Facing Families of the  
Chronically Ill  
*New England Chapter, The NephCure  
Foundation, Wellesley, MA*

**Barbara Maxam, MSW**  
Caregiver Issues in Alzheimer's Disease  
*Parkinson's Disease, Alzheimer's Disease  
and Stroke: An Educational Program for  
Health Care Providers in the Boston Asian  
Community, Boston Chinatown Lecture  
Series, Boston, MA*

**Catherine Mannix, RN, MSN, OCN  
Diane Doyle, MS, APRN-BC, AOCN  
Elene Viscosi, APRN-BC**  
The Role of the Advanced Practice Nurse  
(APN) in a Radiation Oncology Setting  
*2011 Oncology Nursing Society Congress,  
Boston, MA*

**Kathleen Miller, RN, MA, PhD, AHN-BC**  
Body as a Prayer: Body Based Spiritual  
Practices  
*3rd Annual Spirituality and Nursing  
Conference, The Art of Healing Presence: The  
Essence of Nursing Practice, Boston, MA*

**Kathleen Miller, RN, MA, PhD, AHN-BC  
Donna Peltier-Saxe, RN, MSN, ACM**  
Holistic Nursing Interventions for Chronic  
Disease in a Community Health Setting  
*First Annual Northeast AHNA Conference,  
American Holistic Nurses Association,  
Manchester, NH*



## PROFESSIONAL ACHIEVEMENTS • presentations

**Kathleen Miller, RN, MA, PhD, AHN-BC**  
**Donna Peltier-Saxe, RN, MSN, ACM**  
**Joanne Rowley, RN, MS, CS, HNB-BC,**  
**TTS**

The Art of Providing Complementary Therapies in Community Health Center Settings

*3rd Annual Spirituality and Nursing Conference, The Art of Healing Presence: The Essence of Nursing Practice, Boston, MA*

**Janet Mulligan, RN, MS**

Can IV Teams Survive in this Changing Healthcare Environment

*IV Nurses Day Celebration, New England Chapter, Infusion Nursing Society, Dorchester, MA*

**Matthew Nippins, PT, DPT, CCS**

The Nuts and Bolts of Cystic Fibrosis: Basics for New Healthcare Providers Exercise Studies in Cystic Fibrosis

*North American Cystic Fibrosis Conference, Anaheim, CA*

**David Nolan, PT, DPT, MS, OCS, CSCS**

Current Concepts in Managing Knee Dysfunction: Non-Operative and Post-Operative Care

*Annual Conference and Exposition, American Physical Therapy Association of Massachusetts, Norwood, MA*

**Beth-Ann Norton, RN, MS, ANP-BC**

Medications for IBD: How to Help Your Health Care Provider Help You Minimize Side Effects and Risks of Immunomodulators and Biologics

*19th Annual Boston Patient and Family IBD Symposium, Crohn's and Colitis Foundation, Wellesley, MA*

Christine Gryglik, RN, ACNS-BC, PhD(c)

**Daphne Noyes, MA**

The Art of Healing Presence: The Essence of Nursing Practice

*Third Annual Spirituality and Nursing Conference, Boston, MA*

**Lynn Oertel, ANP**

Update: Anticoagulation Provider Certification

Difficult Cases Panel

*11th National Conference, Anticoagulant Therapy, Boston, MA*

**Gayle Olson, MS, ATC, PES**

Body Composition Assessments and Sports Injury Consults

*Health Fair, Lutheran Church of Our Redeemer, Foxborough, MA*

Training and Conditioning to Prevent Injuries

*Spring Sports Medicine Symposium, Massachusetts Interscholastic Athletic Association, Franklin, MA*

**Jennifer Orcutt, RN, MSN**

**Erin Dalia, RN, MSN**

**Mary Lynn Fahey, RN, MSN**

**Julie Marden, RN, MSN**

**Karen Pickell, RN, MSN**

**Janet Rico, RN, MSN**

An Innovative Role for Nurse Practitioners to Facilitate Patient

Throughput

*18th Annual Northeast Regional Nurse Practitioner Conference, Newton, MA*

**Jean O'Toole, PT, MPH, CLT-LANA**

Breast Cancer Related Lymphedema: The Evidence

*Vermont Lymphedema Network, Burlington, VT*

The Natural History of Cording

Following Treatment for Breast Cancer

*Research Day, Dana Farber Cancer Center, Boston, MA*

**Donna Perry, RN, PhD**

Making a Difference: Expanding Humanitarian Capacity for the Human Good

*International Humanitarian Studies Association, Tufts University, Medford, MA*

**Todd Rinehart, LICSW, ACHP-SW**

Don't Take It Personally: Responding to 'Difficult' Patients and Challenging Behaviors at the End of Life

*The Art & Science of Palliative Nursing Conference, Boston, MA*

*Boston Healthcare for the Homeless, Barbara McInnis House, Boston, MA*

**Barbara Roberge, NP, PhD**

Characterizing Emergency Department Utilization Patterns from a Geriatric Primary Care Practice

*Annual Meeting, Gerontological Society of America, Boston, MA*

**Constance Roche, ANP-BC, OCN, APNG**

10 Things You Should Know About Breast Cancer

*National Primary Care Conference, Nurse Practitioner Associates for Continuing Education, Boston, MA*

**Katherine Russo, OTR/L, CHT**

Evaluation of the Hand and Upper Extremity

Combined Trauma of the Upper Extremity

*School of Occupational Therapy, Tufts University, Medford, MA*

**Katrina Scott, MDiv, BCC**

Humanism in Health Care

*70th Anniversary Conference, American Humanist Association, Cambridge, MA*

Religious Aspects at End of Life

*Summer Bioethics Program, Yale Interdisciplinary Center for Bioethics, New Haven, CT*

**Irina Seliverstov, MS, FNP, CACP**

Practical Issues in Outpatient Management

*11th National Conference on Anticoagulation Therapy, Anticoagulation Forum, Boston, MA*

**Sharon Serinsky, MS, OTR/L**

Behavior Through a Sensory Lens

*Boston Institute for the Development of Infants and Parents, Massachusetts School of Professional Psychology, Boston, MA*

**Bonnie Slater, RN, BSN**

Demystifying Pancreatitis

*Nursing Meeting, New England Society of Gastroenterology Nurses and Associates, Burlington, MA*

**Linda Steiner, PT, DPT, MS, OCS**

The Benefits of Exercise in Managing Your Arthritis

*Malden Council on Aging, Malden, MA*

**Kevin Strong, BS, RRT-NPS**

Panel Discussion: The Respiratory Therapist: 2015 and Beyond

*34th Annual Meeting Massachusetts Society for Respiratory Care, Sturbridge, MA*

**Elise Townsend, PT, DPT, PhD, PCS**

Managing the Physical Therapy Needs of Boys with Muscular Dystrophy: A Team Approach

*Annual Meeting, American Physical Therapy Association, Providence, RI*

**Jean Treacy, RN, AOCNP**  
**Erin Barry, RN, NP**  
**Martha Brezina, RN, NP**  
**Eileen Comeau, RN, NP**  
Elizabeth Delulis, RN, NP  
**Kellyann Jeffries, RN, NP**  
**Jack Kane, RN, NP**  
**Tracey Lafferty, RN, NP**  
**Michelle Letourneau, RN, NP**  
**Jennifer Logan, RN, NP**  
**Jeanne Vaughn, RN, NP**

Acute Care of Oncology Patients in an  
Inpatient Oncology Nurse Practitioner  
Unit  
*36th Congress, Oncology Nursing Society,  
Boston, MA*

**Rosalie Tyrrell, RN, MS**

Understanding and Leading a  
Multigenerational Workforce  
*Annual Leadership Conference: The Bridge  
to Nursing Leadership, Massachusetts  
Organization of Nurse Executives,  
Waltham, MA*

**Marjorie Voltero, RN, BSN, CGRN**  
**Kimberly Foley, RN, BSN, CGRN**  
**Jane Harker, RN, MS, BS, CGRN**  
Sedation vs. Anesthesia in the Care  
of the ERCP and EUS Patients in  
Endoscopy  
*Winter Meeting, New England Society of  
Gastroenterology Nurses and Associates,  
Burlington, MA*

## **NATIONAL**

**Paul Arnstein, PhD, RN-BC, ACNS-BC,  
FNP-C, FAAN**

Trimorbidity: Assessing and Treating  
Patients with the Complex Care Issues  
of Pain, Addiction and Psychiatric  
Illness  
*International Nurses Society of Addictions,  
Tucson, AZ*

Demystifying the Joint Commission  
Requirements  
*21st Annual Meeting, American Society for  
Pain Management Nursing, Tucson, AZ*

Assessment of Persistent Pain in Older  
Adults  
*Division of Geriatric Medicine, University of  
Michigan Medical School, Ann Arbor, MI*

**Gail Barlow Gall, APRN, BC, PhD(c)**  
Access to Breast and Cervical Cancer  
Screening by Black Women in the  
Boston REACH 2010 Women's Health  
Demonstration Project

*23rd Annual Scientific Session, Eastern  
Nursing Research Society, Philadelphia, PA*

**Howard Blanchard, RN, MEd, MS, ACNS-  
BC, CEN**

Grading the Evidence: Education to  
Advance Innovations in Practice  
*2011 Annual Conference: CNS: Your Clinical  
Innovation Expert, National Association of  
Clinical Nurse Specialists, Baltimore, MD*

**Diane Carroll, RN, PhD, FAAN**

The Continuum of Heart Failure  
*23rd Annual Scientific Session, Eastern  
Nursing Research Society, Philadelphia, PA*

**Patricia Connors, RNC, MS, WHNP**

When Pregnancy Becomes Bittersweet:  
Hearing "You Have Advanced Bone  
Cancer" at 34 Weeks Gestation  
*Obstetrical and Neonatal Nursing's Annual  
Convention, Association of Women's Health,  
Denver, CO*

**Erin Cox, RN, MS, CS**

Interactive Case Presentation: Complex  
Wound Management  
*Vascular Interventional Advances Conference,  
Las Vegas, NV*

**Diane Doyle, RN, MS, APRN BC, AOCN**  
**Elene Viscosi, RN, APRN, ANP BC**

The Role of the Advanced Practice Nurse in a  
Radiation Oncology Setting  
*36th Congress, Oncology Nursing Society, Boston,  
MA*

Christin Dryer, ATC  
Amy Leonard, ATC, LMT  
**Jennifer Morin, PT, MSPT, ATC**  
**Gayle Olson, MS, ATC, PES**  
Learning Lab - Injury Care at Your Fingertips:  
Manual Therapy Upper Extremity Techniques  
*National Convention, Athletic Trainers'  
Association, New Orleans, LA*

**William Evans, MS, CF-SLP**

Gloria Waters, PhD  
David Caplan, MD, PhD  
Obligatory Deep Processing? Task Effects in  
Sentence Reading During Eye Tracking  
*2011 Conference, American Speech-Language-  
Hearing Association, San Diego, CA*

**Ellen Fern, RN**

**Janet King, RN, BSN, CGRN**  
Collaborating to Link the World of pH and Best  
Practice

Link Your Commitment of Optimal Patient  
Care by Expanding our Nursing Practice  
*38th Annual Course, Society of Gastroenterology  
Nurses and Associates, Indianapolis, IN*

**Marion Freehan, RN, MPA/HA, CNOR**

Cost Cutting Strategies in Endoscopy Staffing  
*Fourth Annual Endoscopy Directors Meeting,  
Boston, MA*

**Catherine Griffith, RN**

Advancing Professional Practice: Research  
Nurse Roundtable  
*3rd Annual Conference, International Association  
of Clinical Research Nurses, National Institute of  
Health, Bethesda, MD*

**Mary Guanci, RN**

Brain Death: Myths and Methods  
*18th Annual Neuroscience Conference, Penn  
State, Hershey, PA*

**Carol Harmon Mahony, MS, OTR/L,  
CHT**

Cheiroarthropathy, the Limited Joint  
Mobility Associates with Diabetes Type I  
*Study on the Epidemiology of Diabetes  
Interventions and Complications, National  
Institute of Health, Miami, FL*

Cheiroarthropathy: Limited Joint Mobility  
Associated with Diabetes Type I  
*National Institute of Health Study on the  
Epidemiology of Diabetes Interventions and  
Complications, San Diego, CA*

Functional Assessment of Movement  
*34th Annual Meeting, American Society of  
Hand Therapists, Nashville, TN*

Cheiroarthropathy Study  
*Annual Conference, Epidemiology of Diabetes  
Interventions and Complications, Chicago, IL*

**Dean Hess, PhD, RRT, FAARC, FCCP,  
FCCM**

Patient-Ventilator Synchrony During  
Volume-Controlled Ventilation  
*Society of Critical Care Medicine Congress,  
San Diego, CA*

New Modes of Mechanical Ventilation  
*Society of Thoracic Surgery Congress, San  
Diego, CA*

Optimizing Noninvasive Ventilation:  
Are Spontaneous Breathing Trials Useful?  
Approaches to Prolonged Mechanical  
Ventilation  
*International Conference on Comprehensive  
Mechanical Ventilation, Orlando Regional  
Medical Center, Orlando, FL*

## PROFESSIONAL ACHIEVEMENTS • presentations

Current Indications for Oxygen: Looking at the Evidence

*Long Term Oxygen Therapy Conference, Orlando, FL*

Interfaces and Ventilators for Noninvasive Ventilation: Optimizing Technique and Minimizing Failure  
*International Conference, American Thoracic Society, Denver, CO*

Mechanical Ventilation of the Patient with Obstructive Lung Disease

The Ventilator Liberation Process

Lung-Protective Ventilation: The Importance of PEEP

The Role of Noninvasive Ventilation in the Ventilator Liberation Process

Approaches to Noninvasive Ventilation: The North American Perspective

The 5 Best Case Reports Published in Respiratory Care in 2011

*57th International Respiratory Congress, Tampa, FL*

**Todd Hultman, ACNP, ACHPN, PhD**

Approaching Death: Improving Care at the End of Life

*Institute of Medicine, Washington, DC*

The Role of Nursing in Palliative Care

*The National Palliative Care Summit, Jefferson University, Philadelphia, PA*

**Ann Jampel, PT, MS**

Mary Knab, PT, DPT, MS

**Karen Turner, MS, OTR/L**

A Social Construction of Knowledge Through Group Reflection on Stories of Clinical Practice

*Educational Leadership Conference, American Physical Therapy Association, Clearwater, FL*

**Marian Jeffries, MSN, ACNS BC, FNP-C**

Predictors of Skin Breakdown and Pressure Injury in the Tracheostomized and Stoma Patient

*12th National Pressure Ulcer Advisory Panel Conference, Emerging Healthcare Issues, Las Vegas, NV*

**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**

Proportional Assist Ventilation and Neurally Adjusted Ventilatory Support NIV: New Technologies and Techniques  
*Annual Meeting, Society of Critical Care Medicine, San Diego, CA*

The Mechanical Ventilator: Past, Present and Future

Patient-Ventilator Synchrony: PAV-NAVA  
*The 32nd Anniversary of the CSRC Tahoe Conference, Lake Tahoe, NV*

Ventilator Management of Severe Hypoxemia

Proportional Assist Ventilation and Neurally Adjusted Ventilatory Assist

Respiratory Care 2015 and Beyond: Recommendations for Change

*The 11th Annual Focus Conference, San Diego, CA*

Ventilator Associated Pneumonia: How Are We Doing?

*National Teaching Institute, American Association of Critical Care Nurses, Chicago, IL*

Complex Modes of Mechanical Ventilation

*Chest 2011, Honolulu, HI*

Choosing the Right Device: Dedicated Devices vs. All-In-One Ventilators

Pro/Con Adult ECMO: Ready for Primetime or Delaying Death in ARDS, Con Side

*Annual Meeting, American Association for Respiratory Care, Tampa FL*

**Mary Lou Kelleher, RN, MS**

Effectiveness of the Use of the Moon Balloon on Hospitalized Children

*National Conference, Society of Arts in Health Care, San Francisco, CA*

**Janet King, RN, BSN, CGRN**

Do You Have the Courage and Commitment to Make Your Practice Evidence Based? What is the Process Involved in Doing a Research Poster  
*38th Annual Course, Society of Gastroenterology Nurses and Associates, Indianapolis, IN*

**Susan Lee, RN, PhD**

Research and Evidence in Nursing Maturation in Practice

Strength of Evidence: When Is It Sufficient for Practice Change?

*2011 Sanford Nursing Research and Evidence-Based Practice Conference, Sioux Falls, SD*

**Barbara Levin, RN, BSN, ONC, CMSRN, LNCC**

Orthopaedic Nurse Certification Review Course

*Bryn Mawr Hospital, Philadelphia, PA*

When Pressure Rises and Explodes into Legal Action

*National Conference, National Orthopaedic Nurses Association, Baltimore, MD*

**Colleen Lowe, MPH, OTR/L, CHT**

Functional Movement Assessment, Analysis and Implications for Treatment

*34th Annual Meeting, American Society of Hand Therapists, Nashville, TN*

Susan Lozzi, RN, BSN, ACM

**Erin Smith, MSW, LICSW**

Patient Navigation in a Complex Medical System

*2011 National Conference, National Institute for Case Management and American Case Management Association, Orlando, FL*

**Karen Miguel, RN, MM-H**

Enhancing Teamwork and Communication: The Art (and Challenge) of Changing Culture  
*13th Annual Congress, National Patient Safety Foundation, Washington, DC*

**Gayle Olson, MS, ATC, PES**

Injury Care at Your Fingertips: Lower Extremity Techniques

*Second Year Athletic Training Curriculum, Florida Southern College, Lakeland, FL*

More Than Just Gold: The Olympic Sports Medicine Experience

*Fourth Year Athletic Training Curriculum, Florida Southern College, Lakeland, FL*

**Mary Orencole, RN, MS, APRN, BC**

Heart Failure Management in an Evolving Environment

*11th Essentials of CRM Therapy and Patient Management Meeting, Heart Rhythm Society, San Francisco, CA*

**Jean O'Toole, PT, MPH, CLT-LANA**

The Natural History of Cording Following Treatment for Breast Cancer

*Annual Meeting, American Society of Shoulder and Elbow Therapists, White Sulphur Springs, WV*

**Donna Peltier-Saxe, RN, MSN**

Laughter Yoga

*31st Annual Conference, American Holistic Nurses Association, Louisville, KY*

**Katherine Phillips, PT, MS, CHT, CLT**

Scapular Dyskinesia

*23rd Annual Meeting, American Society of Hand Therapists, Nashville, TN*

**Christopher Robbins, RN, BSN, CGRN**

Advanced ERCP Hands-On

*38th Annual Course, Society of Gastroenterology Nurses and Associates, Indianapolis, IN*



**Ellen Robinson, RN, PhD**  
Pamela Grace, RN, PhD, FAAN  
Martha Jurchak, RN, PhD  
**Angelika Zollfrank, MDiv, BCC, CPE**  
Clinical Ethics Residency for Nurses:  
Allying ASBH Clinical Ethics  
Consultation Education Guide with  
Professional Goals to Transform Practice  
*Annual Meeting, American Society of  
Bioethics and Humanities Annual Meeting,  
Minneapolis, MN*

**Constance Roche, RN, MSN, ANP-BC,  
OCN, APNG**  
Cancer Risk Counseling: Getting Started  
Breast Cancer Risk Assessment: Beyond  
the Gail Model  
*21st Annual National Interdisciplinary  
Breast Center Conference, Las Vegas, NV*

**Sandra Silvestri, RN, MS, CNOR**  
Multidisciplinary Approach to  
Decreasing OR Positioning Injuries  
*National Congress, Association of  
periOperative Registered Nurses,  
Philadelphia, PA*  
Perioperative Positioning Injuries  
*National Congress, Association of  
periOperative Registered Nurses,  
Philadelphia, PA*

**Amanda Stefanczyk, RN, MSN, MBA,  
CNML**  
Value Added Care  
*Aligning Forces for Quality Initiative,  
Wisconsin Dells, WI*  
AONE Certified Nurse Manager Leader  
Preparation Course  
*44th Annual Meeting and Exposition,  
American Organization of Nurse  
Executives, San Diego, CA*

**Elise Townsend, PT, DPT, PhD, PCS**  
Powered Standing Mobility in Boys with  
Duchenne Muscular Dystrophy  
*27th International Seating Symposium,  
Department of Health and Rehabilitation  
Sciences, University of Pittsburgh,  
Nashville, TN*

## **INTERNATIONAL**

**Amanda Bulette Coakley, RN, PhD  
Joanne Hughes Empoliti, RN, MSN,  
APRN, BC, ONC  
Christine Annese, RN, MSN**  
Exploring the Use of a Standardized  
Approach to a Documentation and  
Communication Model to Promote High  
Quality Continuity Care  
*Eighth European Conference, Association  
for Common European Nursing Diagnoses,  
Interventions and Outcomes, Madeira,  
Portugal*

**Debbie Burke, RN, MSN, MBA**  
Professional Practice Model  
Roles of Inpatient Nurses  
Staff Perception Survey  
Nurse Staffing Based on Patient Acuity  
*2011 International Symposium on  
Pediatric Nursing, Seoul, South Korea*

**Virginia Capasso, PhD, ANP-BC, CWS**  
Selected Topics in Wound Care,  
(Teleconference)  
*Partners International and Bermuda  
Hospitals*

**Lin-Ti Chang, MSN, RN-BC, ANP-BC,  
CCRN**  
MGH ITDI Advanced Disaster Medical  
Response  
*Hong Kong Association for Conflict &  
Catastrophe Medicine, Hong Kong*

Medical Disaster Response Lessons  
Learned from the Haiti Earthquake  
*Professional Meeting: Nurses Driving Access,  
Quality and Health, International Council of  
Nurses, Valetta, Malta*

A Core Curriculum for Nurses in Disaster  
Preparedness and Response  
*17th World Congress on Disaster and Emergency  
Medicine, Beijing, China*

**Gino Chisari, RN, DNP**  
New Graduate Nurse Residency: A Model for  
Successful Transition  
*Twinning Initiative, Huashan Hospital, Shanghai,  
China*

**Gino Chisari, RN, DNP  
Colleen Snyderman, RN, MSN**  
Critical Care Nursing Workshop  
*Twinning Initiative, Huashan Hospital,  
Shanghai, China*

**Constance Dahlin, ANP, BC, FAAN**  
Vicki Jackson, MD  
Juliet Jacobsen, MD  
Margaret Seaver, MD  
Outpatient Palliative Care: Why It Is Important;  
How to Build It at Your Institution  
*Annual Assembly, Hospice and Palliative Nurses  
Association and American Academy of Hospice and  
Palliative Medicine, Vancouver, British Columbia*

**Marianne Ditomassi, RN, DNP, MBA**  
Cao Yanpei, RN, MBA  
Magnet Recognition Program  
*Twinning Initiative, Huashan Hospital,  
Shanghai, China*

**Jessica Driscoll, RN, MSN, ANP-BC**  
The Lived Experience of an Autologous  
Hematopoietic Stem Cell Transplantation: A  
Qualitative Study  
*22nd International Nursing Research Congress,  
Sigma Theta Tau International, Cancun, Mexico*

**Kerry Grennan, RN, MSN, ANP-BC  
Kathleen Grinke, RN, MSN  
Kendra Magyar, RN, MSN, PNP-BC, CDE**  
Nursing Roles on the Cutting Edge of  
Diabetes Research  
*International Association of Clinical Research  
Nurses Conference, Bethesda, MD*

**Dean Hess, PhD, RRT, FAARC, FCCP,  
FCCM**  
Devices for Asthma Management  
Mechanical Ventilation of the Patient with  
Asthma  
Noninvasive Ventilation Update  
Weaning the Long-Term Mechanically  
Ventilated Patient  
Study Design: Clinical Trials and Meta-  
Analysis  
*Gulf Thoracic Congress, Dubai, UAE*  
Respiratory Muscle Training During  
Mechanical Ventilation  
Should Every Mechanically Ventilated  
Patient Receive PEEP?  
Assessment of Respiratory Mechanics and  
Graphics in the Mechanically Ventilated  
Patient with ARDS  
Pro/Con. Use of HFOV in Patients Receiving  
Mechanical Ventilation  
*XI Congress of the Peruvian Society of Intensive  
Care Medicine, Lima, Peru*

Noninvasive Ventilation for Acute  
Respiratory Failure  
Noninvasive Ventilation in the Home  
Evidence-Based Respiratory Care  
How to Write a Scientific Paper  
*Ho Chi Minh City Respiratory Society, Ho Chi  
Minh City, Vietnam, and Bach Mai Hospital,  
Hanoi, Vietnam*

## PROFESSIONAL ACHIEVEMENTS • presentations

Aerosol Delivery Techniques  
Mechanical Ventilation of the Patient with ARDS  
Noninvasive Ventilation for Acute Respiratory Failure  
*Universidad del Desarrollo, Concepcion, Chile*

Noninvasive Ventilation. The Approach in the United States  
*European Respiratory Society, Amsterdam, The Netherlands*

**Marti Hoar, RN, MS, CCTC**  
Epithelioid Hemangioendothelioma: Transplant—A Treatment Option in an Adult with a Pediatric Diagnosis  
*20th Annual Symposium, International Transplant Nurses Society, Goteborg, Sweden*

**Jeanette Ives Erickson, RN, DNP, FAAN**  
Setting the Stage: The Importance of a Professional Practice Environment  
Professional Practice Model: Shared Decision-Making  
*Twinning Initiative, Huashan Hospital, Shanghai, China*

**Jeanette Ives Erickson, RN, DNP, FAAN**  
**Marianne Ditomassi, RN, DNP, MBA**  
Evaluating Staff Perceptions of the Professional Practice Environment  
*Twinning Initiative, Huashan Hospital, Shanghai, China*

**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
Non-Invasive Ventilation  
Choosing a Transport Ventilator  
Adaptive Support Ventilation with Closed Loop CO<sub>2</sub> Control  
Translaryngeal Ventilation  
Has the Incidence of ARDS Decreased?  
Bedside Evaluation of Patient-Ventilator Dysynchrony

Choosing the Correct Non-Invasive Ventilator  
*31st International Symposium on Intensive Care and Emergency Medicine, Brussels, Belgium*

Mechanical Ventilation: Five Situations That Make the Intensivist Feel Uncomfortable  
Effectiveness of Difference Modes of Ventilation  
*International Conference on Critical Care and Respiratory Care, Buenos Aires, Argentina*

RCT Noninvasive NAVA vs. Noninvasive PSV  
ARDS Current Approach and Future Study Lines  
*Spanish Pediatric Intensive Care Annual Meeting, Salamanca, Spain*

Transporting the Critically Ill Mechanically Ventilated Patient  
The Roles and Impact of Respiratory Therapists in the US  
*33rd Annual Meeting of the Japan Society of Respiratory Care Medicine, Yokohama, Japan*

New Modes of Mechanical Ventilation  
The Mechanical Ventilator: Past, Present and Future  
*2nd Annual Course of the Practical Application of Mechanical Ventilation, Madrid, Spain*

**Brenda Miller, RN, MSN**  
Quality and Safety  
Setting Global Standards: Pain and Procedural Sedation and Coordinated Care in the Ambulatory Setting  
*2011 International Symposium on Pediatric Nursing, Seoul, South Korea*

**Danny Nunn, MS, CCC-SLP**  
Swallowing Disorders on Neuromuscular Disease  
Speech and Language Services Provided at Massachusetts General Hospital  
Guidelines and Protocols for Speech, Language and Swallowing Evaluation and Treatment  
Updates on SLP Therapy  
Speech Language Pathologist in Hospital Setting  
*First International Rehabilitation Symposium, Sao Paulo, Brazil*

**Jean O'Toole, PT, MPH, CLT-LANA**  
The Natural History of Cording Following Treatment of Breast Cancer  
Transient and Persistent Lymphedema Following Breast Cancer  
*International Lymphedema Framework Conference, Toronto, Canada*

**Mary Ellin Smith, RN, MS**  
Patient- and Family-Centered Care and Responsiveness  
The Clinical Narrative: Using Stories to Understand Nursing Practice  
*Twinning Initiative, Huashan Hospital, Shanghai, China*

## PROFESSIONAL ACHIEVEMENTS • poster presentations

### STATE AND REGIONAL

**Lin-Ti Chang, RN-BC, MSN, ANP-BC, CCRN**

**Diane Connor, RN, MS, CDE**  
**Theresa Gallivan, RN, MS**  
**Barbara Moscovitz, LICSW**  
Closing the Gap of Health Disparity by Improving Access to Health Education and Wellness for Elder Chinese Residents Living in the Boston Community  
*200 Years of Commitment to the Community, Center for Community Health Improvement, Boston, MA*

**Patricia Grella, RN, MHA**

Brenda Griffin, RN, MBA  
Patricia Dykes, RN, DNSc, FAAN  
Denise Goldsmith, RN, MS, MPH  
Standardizing Initial Nursing Assessment Across Two Academic Medical Centers  
*9th Annual Symposium, New England Nursing Informatics Consortium, Waltham, MA*

**Marian Jeffries, RN, MSN, ACNS BC, FNP-C**

Predictors of Skin Breakdown and Pressure Injury in the Tracheostomized/Stoma Patient  
*Professional Development Symposium, Northeast Organization of Nurse Educators, Woburn, MA*

**Karen Parmenter, RN, MSN**

Patricia McCarthy, PA, MHA  
**Beth Ellbeg, RN, MS**  
**Sally Millar, RN, MBA**  
Use of Electronic Pre-Admission Medication List to Facilitate Medication Reconciliation for Patients Evaluated in a Pre-Admission Testing Telephone Program  
*9th Annual Symposium, New England Nursing Informatics Consortium, Waltham, MA*

**Colleen Snyderman, RN, MSN**

State of the Science: Nurse Peer Reviews Impact on Patient Safety  
*Multidisciplinary PhD Research Development Day, Boston College, Boston, MA*

**Jean Stewart, RN, MSN**

**Diane Doherty, RN, BSN**  
**Sherilyn Gaudet, RN, BSN**  
**Kathleen Myers, RN, MSN, CNE**  
**Joanne Hughes Empoliti, RN, MSN, G-CNS**  
I Care Rounds: Implementing a Standardized Approach to Improve Patient Satisfaction and Nurse Presence  
*Academy of Medical-Surgical Nurses, Boston, MA*

### NATIONAL

**Jacqueline Arroyo, RN**

Transapical Aortic Valve Implantation  
*58th Congress, Association of periOperative Registered Nurses, Philadelphia, PA*

**Brian Beardslee, RN, MSN**

**Sarah Wojcik, RN**  
Development of a Nurse Education Module to Navigate Clinical Trial Protocols  
*11th National Conference on Cancer Nursing Research, Oncology Nursing Society, Los Angeles, CA*

**Rachel Bolton, RN, CPON**

Show Me How: Peer Mentoring Among Children Receiving Radiation Therapy  
*35th Annual Conference, Association of Pediatric Hematology/Oncology Nurses, Anaheim, CA*

**Julie Cronin, RN, BSN, OCN**

Family Member's Perceptions of Most Helpful Nursing Interventions During End-of-Life Care of a Loved One  
*36th Annual Congress, Oncology Nursing Society, Boston, MA*

**Daniel Fisher, MS, RRT**

Grace Thorne, MPH, RN  
Mary-Liz Bilodeau, MS, RN, CCRN, ACNP-BC  
Shawn Fagan, MD  
Bronchoalveolar Lavage as a Screening Tool for Pulmonary Infections in an Adult Burn Unit  
*Society of Critical Care Medicine, 40th Congress, San Diego, CA*

**Marion Freehan, RN, MPA/HA, CNOR**

Jamie Rossi, MS  
Creating an Environment of Care for the GI Endoscopy Patient—The Role of the Child Life Specialist  
*38th Annual Course, Society of Gastroenterology Nurses and Associates, Indianapolis, IN*

**Sandra Hession, RN, BSN, CGRN**

Scope Processing Can Be an Endoscopy Unit's Strongest or Weakest Link  
*38th Annual Course, Society of Gastroenterology Nurses and Associates, Indianapolis, IN*

Yandong Jiang, PhD, MD

Andrew Marchese, BS  
Ken Shelton, MD  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
Validating Effectiveness of Ventilation Generated by Chest Compression Alone in the Model Lung  
*Annual Meeting, American Heart Association, Chicago, IL*

**Elizabeth Johnson, RN, MSN, AOCNS, OCN**

**Jane D'Addario, RN, BSN**  
**Elizabeth M. Johnson, RN, BSN**  
Paving the Way to Oncology Nursing Practice: A Summer Clinical Fellowship for Senior Nursing Students  
*36th Annual Congress, Oncology Nursing Society, Boston, MA*

**Patricia Lally, RN, BSN, CGRN,**

Development of a Prescreening Tool for Pediatric Patients In a Hospital Based GI Endoscopy Unit: Collaboration is the Key  
*38th Annual Course, Society of Gastroenterology Nurses and Associates, Indianapolis, IN*

Qian Li, MD

Paul Alfile, MD  
Hovig Chitilian, MD  
Yanhong Liu, PhD, MD  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
Yandong Jiang, PhD, MD  
Arterial Oxygen Saturation May Be the Limiting Factor for O<sub>2</sub> Delivery During Compression-Only CPR  
*Resuscitation Science Symposium, American Heart Association, Orlando, FL*

Yanhong Liu, PhD, MD

Ailiang Wang, MD  
Andrew Marchese, BS  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
Yandong Jiang, PhD, MD  
Jet vs. ICU Ventilator During Simulated Transtracheal Ventilation: A Lung Model Study  
*Annual Meeting, American Society of Anesthesiologists, Chicago, IL*



**Michele Lucas, MSW**

Hyperarousal/Hypervigilance in Brain Cancer Patients Creates a Cycle of Sleep Disturbance and Daytime Sleepiness  
*16th Annual Scientific Meeting and Education Day, Society of Neuro-Oncology, Garden Grove, CA*

Lea Ann Matura, PhD

**Annette McDonough, PhD**

**Diane Carroll, RN, PhD, FAAN**

Health Status, Health-Related Quality of Life, and Psychological State in Patients with Pulmonary Arterial Hypertension  
*7th Annual Conference, American Association of Heart Failure Nurses, Seattle, WA*

**Mary McAdams, RN-BC, MEd**

**Sheila Golden-Baker, MS, RN-BC, CRRN**

Developing Subject Matter Experts to Design Online Learning Events  
*National Nursing Staff Development Organization, Chicago, IL*

**Kathleen Miller, RN, MA, PhD, AHN-BC**

Dancing into Wholeness; Dance and Movement as Pathways for Health as Expanded Consciousness

Nourishing the “Sacred Flow” in a Community Health Center Setting

*31st Annual Conference, American Holistic Nurses Association, Louisville, KY*

**Vita Norton, RN, BSN, OCN**

**Corrina Lee, RN, BSN, OCN**

Caring for the Morbidly Obese Patient with a Gynecologic Malignancy  
*36th Annual Congress, Oncology Nursing Society, Boston, MA*

**Lynn Oertel, MS, ANP, CACP**

**Jennifer O’Neil, RN, BSN**

Impact of Patient Self Testing on Time in Therapeutic Range  
*Anticoagulation Forum, 11th National Conference on Anticoagulation Therapy, Boston, MA*

**Constance Roche, MSN, ANP-BC, APRNG, ONC**

A Program to Increase Use of Chemoprevention for Women with High Risk Breast Lesions  
*21st Annual National Interdisciplinary Breast Center Conference, Las Vegas, NV*

**Sandra Silvestri, RN, MS, CNOR**

Jesse Ehrenfeld, MD, MPH

**Maureen Hemingway, RN, BSN, MHA, CNOR**

**Laurie Lynch, RN, BSN, CNOR**

**Lisa Morrissey, RN, BSN, MBA, CNOR**

**Kathleen Myers, RN, MSN**

**Charlene O’Connor, RN, MSN, CNOR**

**Jill Pedro, RN, ACNS-BC, ONC**

Multidisciplinary Approach to Decreasing OR Positioning Injuries  
*Annual Congress, Association of periOperative Registered Nurses, Philadelphia, PA*

**Sandra Silvestri, RN, MS, CNOR**

**Chalene O’Connor, RN, MS, CNOR**

**Laurie Lynch, RN, BSN, CNOR**

**Kathleen Myers, RN, MSN**

**Jill Pedro, RN, ACNS-BC, ONC**

**Maureen Hemingway, RN, BSN, MHA, CNOR**

**Lisa Morrissey, RN, BSN, MBA CNOR**

Multidisciplinary Approach to Prevention of OR Positioning Injuries  
*Annual Congress, Association of periOperative Registered Nurses, Philadelphia, PA*

Demet Sulemanji, PhD, MD

Fangping Bao, MD

**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**

Yandong Jiang, PhD, MD

Unidirectional Breathing Pattern Improves the Breathing Efficiency in COPD Patients. Society  
*40th Critical Care Congress, Society of Critical Care Medicine, San Diego, CA*

## INTERNATIONAL

**Sheila Burke, RN, MSN**

Susan Briggs, MD, MPH, FACS

The Role of Nurses in International Disasters  
*17th World Congress on Disaster and Emergency Medicine, Beijing, China*

**Diane Carroll, RN, PhD, FAAN**

Needs of Older Patients and Their Spouses After a Cardiovascular Procedure  
*11th Annual Spring Meeting, Council of Cardiovascular Nursing and Allied Professionals, European Society of Cardiology, Brussels, Belgium*

## CLINICAL RECOGNITION PROGRAM

The Mass General Clinical Recognition Program serves as a formal way to recognize excellence in practice, encourage professional development, and build a diverse community of reflective practitioners within Patient Care Services.

Applicants work with their directors and clinical specialists to analyze their practice relative to clinician-patient relationship, clinical knowledge and decision-making, teamwork and collaboration and movement (for Occupational Therapy and Physical Therapy professionals). Criteria within these themes define four levels of clinical practice: Entry, Clinician, Advanced Clinician and Clinical Scholar.

## 2011 ADVANCEMENTS

---

### Advanced Clinician

Kate Adeletti, PT  
James Bradley, RN  
Heidi Cheerman, PT  
Angela Chyn, RN  
Chimwemwe Clarke, RN  
Julie Cronin, RN  
Nancy Davis, RRT  
Arthur R. Edmonds, RN  
Ellen Fern, RN  
Elisa Beth Gear, RN  
Shauna Harris, RN  
Joanna Hollywood, OTR/L  
Thomas Hunter, RN  
Colleen Kehoe, RN  
Jodi Klein, PT  
Erin Lackaye, SLP  
Amanda Laskey, RN  
Tara Logan, RN  
Kristin Moriarity-Puggi, RN  
Natacha Nortelus, RN  
Jennifer Podesky, PT  
Karen Ratto, RN  
Paula Restrepo, RN  
Katharine Teele, PT  
Janice Tully, RN  
Laura White, RN  
Lin Wu, RN

### Clinical Scholar

Robin Azevedo, RN  
Susan Barisano, RN  
Elizabeth Cole, PT  
Diane DeTour, RN  
Rosanne Karp, RN  
Karon Konner, LICSW  
Anne LaFleur, LICSW  
Brenda Pignone, RN

## PROFESSIONAL ACHIEVEMENTS • appointments

### STATE AND REGIONAL

#### **Paul Bartush, CAVS**

*President, Massachusetts Association of Healthcare Volunteers*

#### **Barbara Blakeney, RN, MS, FNAP**

*Member, Board of Directors, Boston Health Care for the Homeless  
Member, Advisory Board, College of Nursing, University of Massachusetts, Amherst  
Member, Advisory Board, College of Nursing, University of Massachusetts, Boston*

#### **Virginia Capasso, PhD, ANP-BC, CWS**

*Instructor in Surgery, Harvard Medical School  
Assistant Clinical Professor, MGH Institute of Health Professions  
Visiting Scholar, William F. Connell School of Nursing, Boston College  
Fellow, American College of Certified Wound Specialists  
Diplomat, American Academy of Wound Management  
Reviewer, Clinical Nurse Specialist, Journal for Advanced Nursing Practice*

#### **Stephanie Cooper**

*Member, Honor Society of Phi Kappa Phi, Salem State University Chapter*

#### **Constance Dahlin, ANP, BC, FAAN**

*Adjunct Clinical Associate Professor, MGH Institute of Health Professions*

#### **Steven Davis, MBS, Cert. CIS, CHFP**

*Chair, Committee on Government Revenue Cycle, Healthcare Financial Management Association, Massachusetts Chapter*

#### **Robert Dorman, PT, DPT, GCS**

*Chair, Research and Education Committee, American Physical Therapy Association of Massachusetts*

#### **Alice Dubois, RN, ANP-BC, ACNP-BC**

*Adjunct Professor, Bouve College of Health Sciences, Northeastern University*

#### **Daniel Fisher, MS, RRT**

*Current Past President, Massachusetts Society for Respiratory Care*

#### **June Guarente, RN, MS, CGRN**

*Member, Board of Directors, New England Society of Gastroenterology Nurses and Associates*

#### **Jeanette Ives Erickson, RN, DNP, FAAN**

*Board Chair, Lunder-Dineen Health Education Alliance of Maine  
Instructor, Obstetrics, Gynecology and Reproductive Biology, Harvard Medical School  
Clinical Assistant Professor, Adjunct Faculty, MGH Institute for Health Professions  
Clinical Professor of Nursing, Massachusetts College of Pharmacy and Health Sciences School of Nursing  
Visiting Scholar, Boston College School of Nursing  
Member, National Advisory Council on Nurse Education and Practice, Health and Human Services Administration  
Member, Board of Trustees, MGH Institute of Health Professions, Inc.  
Member, Harvard Humanitarian Initiative Executive Committee, Harvard University  
Member, Greater Boston Aligning Forces for Quality Initiative Planning Grant Community Council*

*Member, Greater Boston Aligning Forces for Quality Initiative Planning Grant Planning Group*

*Co-Chair, Host Committee, Celebration of Women in Healthcare, Kenneth B Schwartz Center*

*Member, Harvard Humanitarian Initiative Executive Committee, Harvard University  
Member, Board of Directors, The Institute for Nursing Healthcare Leadership*

*Member, Board of Directors, The Benson-Henry Institute for Mind Body Medicine  
Chairperson, Chief Nurse Council, Partners Healthcare System, Inc.*

#### **Janet King, RN, BSN, CGRN**

*President-Elect, New England Society of Gastroenterology Nurses and Associates*

#### **Susan Lee, RN, PhD**

*Visiting Scholar, William F. Connell School of Nursing, Boston College*

#### **Mary McCormick-Gendzel, RN, MS, CRNI, RN-BC**

*Presidential Advisor, New England Chapter, Infusion Nurses Society*

#### **Cory McMahan, RN, BSN**

*Carl Wilkens Fellow for 2011, by the Genocide Intervention Network and Save Darfur Coalition*

#### **Janet Mulligan, RN, MS, VAC-BC**

*President, New England Chapter, Infusion Nurses Society*

#### **Gayle Peterson, RN**

*Member, Board of Directors, Massachusetts Association of Registered Nurses*

#### **June Peterson, RN, MSN, ACNS-BC, CCNS**

*President, Northeast Organization of Nurse Educators*

#### **Christopher Robbins, RN, BSN, CORN**

*President, New England Society of Gastroenterology Nurses and Associates*

#### **Kevin Strong, BS, RRT-NPS**

*President Elect, Massachusetts Society for Respiratory Care*

#### **Nancy Sullivan, BA, MBA, CMAC**

*Member, Board of Directors, North End Waterfront Health Center*

#### **Tara Tehan, RN**

*Treasurer, Massachusetts Association of Registered Nurses*

#### **Elise Townsend, PT, DPT, PhD, PCS**

*Associate Professor, Department of Physical Therapy, School of Health and Rehabilitation Sciences, MGH Institute of Health Professions*

#### **Laura Walsh, RN, BSN, ACRN**

*President-Elect, Boston Chapter, The Association of Nurses in AIDS Care*

#### **Kevin Whitney, RN, MA, NEA-BC**

*President, Organization of Nurse Leaders of Massachusetts and Rhode Island  
Member, Standing Committee on Public Affairs, Massachusetts Hospital Association*

### NATIONAL

#### **Lillian Ananian, RN, MSN, PhD(c)**

*Member, Research Committee, Society of Critical Care Medicine*

#### **Paul Arnstein, PhD, RN-BC, ACNS-BC, FNP-C, FAAN**

*Co-Chair, Pain Education Special Interest Group, American Pain Society  
Member, Education Advisory Board, American Pain Society*

#### **Barbara Blakeney, RN, MS**

*Public Policy Fellow, National Academies of Practice  
Secretary, Board of Directors, Health Care Without Harm  
Secretary, Board of Directors, Practice Green Health*

#### **Ann Haywood-Baxter, MDiv, BCC**

*President-Elect, Advisory Council, Pediatric Chaplains Network*

*Patient Care Services staff listed in bold.*



**Todd Hultman, PhD, ACNP, ACHPN**

*Member, Board of Directors, Hospice and Palliative Nurses Association*

*Member, Primary Palliative Care Performance Improvement Module*

*Committee, American Board of Internal Medicine*

*Member, Review Committee, American Board of Internal Medicine*

**Jeanette Ives Erickson, RN, DNP, FAAN**

*Member, Operational Review Team, National Institutes of Health*

*Member, National Advisory Council on Nurse Education and Practice, Health and Human Services Administration*

**Marian Jeffries, RN, MSN, ACNS BC, FNP-C**

*Member, Clinical Nurse Specialist Content Expert Registry for 2011-2015, American Nurses Credentialing Center*

**Aimee Klein, PT, DSc, OCS**

*Member, Credential Services Committee, American Physical Therapy Association, and American Board of PT Residency and Fellow Education*

**Gail Lenehan, RN, MSN, EdD, FAEN, FAAN**

*President, Emergency Nurses Association*

**Mary Pomerleau, DNP, RNC-OB**

*Member, Board of Directors, American Association of Women's Health Obstetrics and Neonatal Nurses*

**Elyse Levin-Russman, LICSW**

*Member, Board of Directors, and Chairperson, Quality of Life Committee, The Association of Pediatric Oncology Social Workers*

**Lynn Oertel, MS, ANP, CACP**

*Member, Medical and Scientific Advisory Board, National Blood Clot Alliance*

**Amanda Stefancyk, RN, MSN, MBA, CNML**

*Member, Health Care Reform Tax Force for 2011, American Organization of Nurse Executives*

**Deborah Washington, RN, PhD**

*Co-Chair, Diversity Workgroup, Future of Nursing, Campaign for Action Initiative, Institute of Medicine*

**INTERNATIONAL**

**Barbara Blakeney, RN, MS, FNAP**

*Member, Nominating Committee, The International Council of Nurses*

**Jeanette Ives Erickson, RN, DNP, FAAN**

*Visiting Professor, Huashan Hospital/Fudan University, Shanghai, China*

*Member, Kappa Zeta-at-Large Chapter, Sigma Theta Tau International*

*Board Member, Durant Fellowship for Refugee Medicine, Massachusetts General Hospital*

**Mary McAdams, RN-BC, MEd**

*Vice President, Membership, Massachusetts Chapter, International Society of Performance Improvement*

## PROFESSIONAL ACHIEVEMENTS • publications

### BOOKS AND CHAPTERS IN BOOKS

**Paul Arnstein, PhD, RN-BC, ACNS-BC, FNP-C, FAAN**

Barbara St. Marie, PhD-c, ANP, GNP, CS  
Dory Green, MA

Booklet: *A Patient Resource Guide:  
Reducing Your Pain*

Online: Nurse Practitioner Healthcare  
Foundation and Krames StayWell

**Rachel Bolton, RN, CPON**  
**Catherine Mannix, RN, MSN, OCN**

Chapter: Radiation Therapy  
*Nursing Care of Children and Adolescents  
with Cancer and Blood Disorders*

Fourth Edition  
Saunders

Paolo Formenti, MD  
Vinko Tomicic, MD

**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**

Chapter: Imaging the Thorax  
*Respiratory Care Principles and Practice*  
Second Edition  
Jones and Bartlett

**Tessa Goldsmith, MS, CCC-SLP, BRS-S**  
**Allison Holman, MS, CCC-SLP**

**Danny Nunn, MS, CCC-SLP**

Chapter: VideoFluoroscopic Evaluation of  
Oropharyngeal Swallowing  
*Head and Neck Imaging*  
Fifth Edition  
Elsevier

Joseph Govert, MD

**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**

Chapter: Hemodynamic Monitoring  
*Respiratory Care Principles and Practice*  
Second Edition  
Jones and Bartlett

**Catherine Harris, RN, ED, CNS**

Chapter: Abdominal Trauma  
*Sheehy's Manual of Emergency Care*  
Seventh Edition  
Elsevier

**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**

Neil MacIntyre, MD  
Shelley Mishoe, PhD, RRT  
William Galvin, RRT  
Alex Adams, RRT

*Respiratory Care Principles and Practice*  
Second Edition  
Jones and Bartlett

**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**

Chapter: Respiratory Monitoring  
*Respiratory Care Principles and Practice*  
Second Edition  
Jones and Bartlett

**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**

Chapter: Humidity and Aerosol Therapy  
*Respiratory Care Principles and Practice*  
Second Edition  
Jones and Bartlett

**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**

Chapter: Sputum Collection, Airway  
Clearance, and Lung Expansion Therapy  
*Respiratory Care Principles and Practice*  
Second Edition  
Jones and Bartlett

**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**

Neil MacIntyre, MD  
Chapter: Mechanical Ventilation  
*Respiratory Care Principles and Practice*  
Second Edition  
Jones and Bartlett

**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**

Chapter: Noninvasive Ventilation and  
Continuous Positive Airway Pressure  
*Respiratory Care Principles and Practice*  
Second Edition  
Jones and Bartlett

**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**

Chapter: Evidence-Based Respiratory  
Care  
*Respiratory Care Principles and Practice*  
Second Edition  
Jones and Bartlett

**Jeanette Ives Erickson, RN, DNP, FAAN**

Chapter: Nurse Leaders' Role in  
Strengthening the Profession  
*Power of Ten 2011-2013: Nurse Leaders  
Address the Profession's Most Pressing  
Issues*

Sigma Theta Tau International, Honors  
Society of Nursing

**Jeanette Ives Erickson, RN, DNP, FAAN**  
*Publisher*

**Marianne Ditomassi, RN, DNP, MBA**  
**Georgia Peirce**

*Co-editor*  
*Massachusetts General Hospital Nursing at  
Two Hundred*  
Massachusetts General Hospital and the  
Massachusetts General Hospital Nurses'  
Alumnae Association

**Jeanette Ives Erickson, RN, DNP, FAAN**  
**Marianne Ditomassi, RN, DNP, MBA**

Chapter: Professional Practice Model:  
Strategies for Translating Models into  
Practice  
*Magnet Environments: Supporting the  
Retention and Satisfaction of Nurses*  
Saunders Elsevier

Robert Sheridan, MD  
**Daniel Fisher, MS, RRT**

Chapter: Burn and Inhalation Injury  
*Respiratory Care Principles and Practice*  
Second Edition  
Jones and Bartlett

Demet Sulemanji, PhD, MD  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**

Yandong Jiang, PhD, MD  
Chapter: Manual and Mechanical  
Ventilators  
*The MGH Textbook of Anesthetic Equipment*  
First Edition  
Saunders Elsevier

**Kyle Rodenhi, PT, DPT, OCS**

Chapter: The Shoulder Complex  
*Exercise Therapy in the Management of  
Musculoskeletal Disorders*  
Wiley-Blackwell Publishing

### ARTICLES

**Jeffrey Adams, RN, PhD**

**Gino Chisari, RN, DNP**  
**Marianne Ditomassi, RN, DNP, MBA**  
**Jeanette Ives Erickson, RN, DNP, FAAN**  
Understanding and Influencing Policy: An  
Imperative to the Contemporary Nurse  
Leader  
*AONE Voice of Leadership Nursing*

**Jeffrey Adams, RN, PhD**

**Jeanette Ives Erickson, RN, DNP, FAAN**  
Applying the Adams Influence Model  
(AIM) in Nurse Executive Practice  
*Journal of Nursing Administration*

**Richard Ahern, RN, DNP, ANP-BC, AACRN**

Inge Corless, RN, PhD, FAAN  
**Sheila Davis, RN, DNP, ANP-BC, FAAN**  
Jeffrey Kwong, DNP, MPH, ANP-BC, ACRN

Infusing Swanson's Theory of Caring into an Advanced Practice Nursing Model for an Infectious Diseases Anal Dysplasia Clinic

*Journal of the Association of Nurses in AIDS Care*

**Paul Arnstein, PhD, RN-BC, ACNS-BC, FNP-C, FAAN**

Multimodal Approaches to Pain Management

Is Palliative Sedation Right for Your Patient?

*Nursing 2011*

**Paul Arnstein, PhD, RN-BC, ACNS-BC, FNP-C, FAAN**

Kathleen Broglio, ANP-BC, ACHPN, CPE  
Elsa Wuhrman, MS, FNP, BC  
Mary Beth Kean, CNP, ACNS-BC  
Use of Placebos in Pain Management  
*Pain Management Nursing*

**Paul Arnstein, PhD, RN-BC, ACNS-BC, FNP-C, FAAN**

Kathleen Broglio, PhD, ANP  
Elsa Wuhrman, RN, MS, ACNP, FNP, BC  
Placebos: No Place in Pain Management  
*Nursing 2011*

Thomas Barnes, EdD, RRT  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**

Charles Durbin, MD  
Survey of Respiratory Therapy Education Program Directors in the United States  
*Respiratory Care*

Thomas Barnes, EdD, RRT  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**

Woody Kageler, MD, MBA  
Michael Morris, MD  
Charles Durbin, MD  
Transitioning the Respiratory Therapy Workforce for 2015 and Beyond  
*Respiratory Care*

**Brian Beardslee, RN, MSN**

**Sarah Wojcik, RN**  
Development of a Nurse Education Module to Navigate Clinical Trial Protocols  
*Oncology Nursing Forum online*

Dana Bjarnason, RN, PhD

**Cynthia LaSala, RN, MS**  
Moral Leadership in Nursing  
*Journal of Radiology Nursing*

Richard Branson, RRT

**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**  
Variability: The Spice of Life?  
*Critical Care Medicine*

**Cheryl Brunelle, PT, MS CCS, CLT**

**Jackie Mulgrew, PT, CCS**  
Exercise for Intermittent Claudication  
*Physical Therapy 2011*

Elizabeth Correger, RN

Gergio Murias, RN  
Eli Chacon, RN  
Antonio Estruga, RN  
Betty Sales, RN  
Jesus Lopez-Aguilar, PhD, MD  
Jamie Montanya, PhD  
Umberto Lucangelo, PhD, MD  
Oscar Garcia-Esquirol, MD  
Ana Villagra, PhD, MD  
Jesus Villar, PhD, MD  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
MPJ Burgueno, PhD  
Lluis Blanch, PhD, MD  
Interpretation of Ventilator Curves in Patients with Acute Respiratory Failure  
*Medicina Intensiva*

**Constance Dahlin, ANP, BC, FAAN**

Emily Gallagher, RN  
Jennifer Ternel, MD  
Early Intervention Palliative Care – Implications for Nursing  
*The Oncology Nurse*

**Deborah D'Avolio, APRN-BC, PhD**

Mary Ellen Heike, RN, MMHS  
**Debra Burke, MBA, MSN**  
**Theresa Gallivan, MSN**  
The Plus of 65+  
*Nursing Management*

Melissa Duan, MD  
Lorenzo Berra, MD, PhD  
Asheesh Kumar, MD  
Susan Wilcox, MD  
**Steve Safford, AS, RRT**  
**Robert Goulet, MS, RRT**  
**Michelle Lander, RN**  
Ulrich Schmidt, MD, PhD  
Use of Hypothermia to Allow Low-Tidal-Volume Ventilation in a Patient With ARDS  
*Respiratory Care*

Patricia Dykes, RN  
**Diane Carroll, RN, PhD, FAAN**  
Kerry McColgan, RN  
Lisa Colombo, DNP, RN  
Maureen Donahue, RN, DNSc, FAAN  
Ann Hurley, RN  
Angela Benoit

Development and Testing of the Nurse and Assistant Self-Efficacy for Preventing Falls Scales  
*Journal of Advanced Nursing*

Juliana Ferreira, PhD, MD  
Felix Bensenor, PhD  
Michael Rocha, MD  
Joseph Salge, MD  
Robert Harris, MD  
Atul Malhotra, MD  
Roberto Kairalla, MD  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
Carlos R Carvalho, PhD, MD  
A Sigmoidal Fit for Pressure-Volume Curves of Idiopathic Pulmonary Fibrosis Patients on Mechanical Ventilation: Clinical Implications  
*Clinics (Sao Paulo)*

**Daniel Fisher, MS, RRT**

Novel Endotracheal Tube Cuffs: Improving the Seal as a Barrier to Leakage  
*Respiratory Care*

Jaime Garzon-Serrano, MD  
Cheryl Ryan, RN, MSN  
Karne Waak, PT, DPT, CCS  
Ronald Hirschberg, MD  
Susan Tully, RN, BSN  
Edward Bittner, MD  
**Daniel Chipman, BS, RRT**  
Ulrich Schmidt, PhD, MD  
Georgios Kasotakis, MD  
John Benjamin, MD  
Ross Zafonte, DO  
Matthias Eikermann, PhD, MD  
Early Mobilization in Critically Ill Patients: Patients' Mobilization Level Depends on Health Care Provider's Profession  
*Physical Medicine and Rehabilitation*



## PROFESSIONAL ACHIEVEMENTS • publications

Greer Glazer, RN, PhD, CNP, FAAN  
**Jeanette Ives Erickson, RN, DNP, FAAN**  
Laura Mylott, RN, PhD  
JoAnn Mulready-Shick, RN, EdD, CNE  
**Gaurdia Banister, RN, PhD**  
Partnering and Leadership: Core  
Requirements for Developing a Dedicated  
Education Unit  
*Journal of Nursing Administration*

**Dean Hess, PhD, RRT, FAARC, FCCP,  
FCCM**  
Patient-Ventilator Interaction During  
Noninvasive Ventilation  
*Respiratory Care*

**Dean Hess, PhD, RRT, FAARC, FCCP,  
FCCM**  
How Much PEEP? Do We Need Another  
Meta-Analysis?  
*Respiratory Care*

**Dean Hess, PhD, RRT, FAARC, FCCP,  
FCCM**  
Neil MacIntyre, MD  
Ventilator Discontinuation: Why are We  
Still Weaning?  
*American Journal of Respiratory and Critical  
Care Medicine*

Gordon Hilsman, DMin  
**Angelika Zollfrank, BCC**  
In Search of Theory and Criteria for the  
Practice of Distance Supervision  
*Reflective Practice: Formation and  
Supervision in Ministry*

**Robert Kacmarek, PhD, RRT, FAARC,  
FCCP, FCCM**  
Thomas Barnes, EdD, RRT  
Charles Durbin, MD  
Survey of Directors of Respiratory  
Therapy Departments Regarding the  
Future Education and Credentialing of  
Respiratory Care Students and Staff  
*Respiratory Care*

**Robert Kacmarek, PhD, RRT, FAARC,  
FCCP, FCCM**  
Jesus Villar, PhD, MD  
Lung Recruitment Maneuvers During  
Acute Respiratory Distress Syndrome: Is  
It Useful?  
*Minerva Anestesiologica*

**Robert Kacmarek, PhD, RRT, FAARC,  
FCCP, FCCM**  
Proportional Assist Ventilation and  
Neurally Adjusted Ventilatory Assist  
*Respiratory Care*

**Robert Kacmarek, PhD, RRT, FAARC,  
FCCP, FCCM**  
The Mechanical Ventilator: Past, Present,  
and Future  
*Respiratory Care*

**Mary Larkin, MS, RN, CDE**  
Paul McGuigan, BSN, RN, CDE  
**Denise Richards, MSN, FNP, CDE**  
Karen Blumenthal, BA  
Kerry Milaszewski, BSN, RN, CDE  
Laurie Higgins, MS, RD, LDN, CDE  
Jill Schanuel, MEd  
Christen Long, BA  
Collaborative Staffing Model: Reducing  
the Challenges of Study Coordination  
*Applied Clinical Trials*

**Susan Lee, RN, PhD**  
**Edward Coakley, RN, MS, MA, MEd**  
Geropalliative Care: A Concept Synthesis  
*Journal of Hospice and Palliative Nursing*

**Michele Lucas, LICSW**  
A Private Caregiver Listserv: Maximum  
Benefit for Minimum Cost  
*Journal of Psychosocial Oncology*

Maureen Lynch, ANP  
**Constance Dahlin, ANP, BC, FAAN**  
**Todd Hultman, ANP**  
**Edward Coakley, MSN**  
Palliative Care Nursing—Defining the  
Discipline?  
*Journal of Hospice and Palliative Nursing*

Neil MacIntyre, MD  
Stefano Nava, MD  
Robert DiBlasi, RRT  
Ruben Restrepo, MD, RRT  
**Dean Hess, PhD, RRT, FAARC, FCCP,  
FCCM**  
Respiratory Care Year in Review 2010:  
Part 2. Invasive Mechanical Ventilation,  
Noninvasive Ventilation, Pediatric  
Mechanical Ventilation, Aerosol Therapy  
*Respiratory Care*

Rajeev Malhotra, MD  
**Dean Hess, PhD, RRT, FAARC, FCCP,  
FCCM**  
Gregory Lewis, MD  
Kenneth Bloch, MD  
Aaron Waxman, MD, PhD  
Marc Semigran, MD  
Vasoreactivity to Inhaled Nitric  
Oxide with Oxygen Predicts Long-  
Term Survival in Pulmonary Arterial  
Hypertension  
*Pulmonary Circulation*

Andrew Marchese, BS  
Demet Sulemanji, PhD, MD  
**Daniel Chipman, BS, RRT**  
Jesus Villar, PhD, MD  
**Robert Kacmarek, PhD, RRT, FAARC,  
FCCP, FCCM**  
Performance of Current ICU Ventilators  
During Pressure and Volume Ventilation  
*Respiratory Care*

**Annette McDonough, RN, PhD**  
**Leanne Matura, RN, PhD**  
**Diane Carroll, RN, PhD, FAAN**  
Symptom Experience of Pulmonary  
Artery Hypertension Patients  
*Clinical Nursing Research*

**Karen Miguel, RN, MM-H**  
Joshua Hirsch, MD  
Robert Sheridan, RT(R)  
Team Training: A Safer Future for  
Neurointerventional Practice  
*Journal of Neurointerventional Surgery,  
online*

**Beth-Ann Norton, RN, MS, ANP-BC**  
Stephen Hanauer, MD  
PCE Updates on Crohn's Disease:  
Strategies for Early Diagnosis  
*Practicing Clinicians Exchange*

**Donna Perry, RN, PhD**  
Book Review, Global Health  
and Human Rights: Legal and  
Philosophical Perspectives  
*Journal of Human Rights*

**Jean O'Toole, PT, MPS, CLT-LANA**  
Commentary on Predictive Factors of  
Response to Decongestive Therapy in  
Patients with Breast Cancer-Related  
Lymphedema  
*Breast Diseases: The Year Book  
Quarterly, 2011*

Breast Cancer-Related Lymphedema:  
Modern Methodology of Assessment  
and Management  
*Breast Diseases: The Year Book  
Quarterly, 2011*

Kimberly Parks, MD  
**Mary Orencole, RN, MS, APRN**  
The MGH Heart Failure Device  
Monitoring Clinic  
*EP Lab Digest*

Laurel Radwin, RN  
**Lillian Ananian, RN, MSN, PhD(c)**  
Howard Cabral, PhD, MPH  
**Adele Keeley, RN**  
Paul Currier, MD  
Effects of Patient/Family-Centered  
Practice Change on the Quality and  
Cost of Intensive Care  
*Journal of Advanced Nursing*

Joan Rosenbaum, MD  
Joan Renaud Smith, RN, MSN, NNP-BC  
**Angelika Zollfrank, BCC**  
Neonatal End-of-Life Spiritual Support  
Care  
*Journal of Perinatal and Neonatal Nursing*

Bruce Rubin, MD  
Rajeev Dhand, MD  
Gregg Ruppel, RRT  
Richard Branson, RRT  
**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**  
Respiratory Care Year in Review 2010:  
Part 1. Asthma, COPD, Pulmonary  
Function Testing, Ventilator-Associated  
Pneumonia  
*Respiratory Care*

Ulrich Schmidt, MD, PhD  
**Dean Hess, PhD, RRT, FAARC, FCCP, FCCM**  
Edward Bittner, MD, PhD  
To Decannulate or Not to Decannulate:  
A Combination of Readiness for the  
Floor and Floor Readiness?  
*Critical Care Medicine*

**Irina Seliverstov, MS, NP, CACP**  
Practical Management Approaches to  
Anticoagulation Non-Compliance  
*Journal of Thrombosis and Thrombolysis*  
2011

Melissa Skolny, MSHA  
Cynthia Miller, BS  
**Jean O'Toole, PT, MPS, CLT-LANA**  
Alphonse Taghian, MD, PhD  
Breast Cancer-Related Lymphedema:  
Modern Methodology of Assessment  
and Management  
*Breast Diseases: The Year Book Quarterly*,  
2011

**Kelly Trecartin, RN, ACNP**  
**Diane Carroll, RN, PhD, FAAN**  
Nursing Interventions for Family  
Members Waiting During Cardiac  
Procedures  
*Clinical Nursing Research*

Jesus Villar, PhD, MD  
Lena Perez-Mendez, PhD, MD  
Santiago Basaldua, PhD, MD  
Jesus Blanco, PhD, MD  
Gerardo Aguilar, MD  
Dario Toral, MD  
Eli Zavala, MD  
Miguel Romera, MD  
Gumersindo Gonzalez-Diaz, PhD, MD  
Frutos Del Nogal, MD  
Antonio Santos-Bouza, PhD, MD  
Luis Ramos, MD  
Santiago Macias, MD  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
Hospitales Espanoles Para el Estudio de  
la Lesion Pulmonar (HELP) Network  
A Risk Tertiles Model for Predicting  
Mortality in Patients with Acute  
Respiratory Distress Syndrome: Age,  
Plateau Pressure, and PaO<sub>2</sub>/F IO<sub>2</sub> at  
ARDS Onset Can Predict Mortality  
*Respiratory Care*

Jesus Villar, PhD, MD  
Nuria Cabrera, PhD  
Francisco Valiadares, PhD, MD  
Carlos Flores, PhD, MD  
Jesus Lopez-Aguilar, MD  
Lluis Blanch, PhD, MD  
Honhany Zhang, PhD, MD  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
Art Slutsky, PhD, MD  
Wnt/β-catenin Signaling Is Modulated by  
Mechanical Ventilation in an Experimental  
Model of Acute Lung Injury  
*Intensive Care Medicine*

Jesus Villar, PhD, MD  
Nuria Cabrera, PhD, NE  
Francisco Valiadares, PhD, MD  
Carlos Flores, PhD, MD  
Lluis Blanch, PhD, MD  
Miguel Quilez, PhD, MD  
Nogel Santana-Rodriguez, PhD, MD  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
Art Slutsky, PhD, MD  
Activation of the Wnt/β-catenin Signaling  
Pathway by Mechanical Ventilation is  
Associated with Ventilator-Induced Pulmonary  
Fibrosis in Healthy Lungs  
*PLoS One*

Jesus Villar, PhD, MD  
Jesus Blanco, PhD, MD  
Jesus Anon, PhD, MD  
Antonia Santos-Bouza, PhD, MD  
Lluis Blanch, PhD, MD  
Alfonso Ambros, PhD, MD  
Francisco Gandia, PhD, MD  
Demetrio Carriedo, PhD, MD  
Fernando Mosteiro, PhD, MD  
Santiago Basaldua, PhD, MD  
Rosal Fernandez, PhD  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
ALIEN Network  
The ALIEN Study: Incidence and Outcome of  
Acute Respiratory Distress Syndrome in the Era  
of Lung Protective Ventilation  
*Intensive Care Medicine*

Jesus Villar, PhD, MD

Jesus Blanco, PhD, MD  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
Acute Respiratory Distress Syndrome  
Definition: Do We Need a Change?  
*Current Opinion in Critical Care*

Saul Weingart, MD, PhD  
Junya Zhu, RN, MS, MA  
Laurel Chiappetta, MS  
Sherri Stuver, ScD  
Eric Schneider, MD, M.Sc  
Arnold Epstein, MD, MA  
**Jo Ann David-Kasden, RN, MS, SM**  
Catherine Annas, JD  
Floyd Fowler, Jr., PhD  
Joel Weissman, PhD  
Hospitalized Patients' Participation and  
its Impact on Quality of Care and Patient  
Safety  
*International Journal for Quality in Health  
Care*

Yandong Jiang, PhD, MD  
Fangping Bao, MD  
Yafin Liang, PhD, MD  
William Kimball, PhD, MD  
Yanhong Liu, PhD, MD  
Warren Zapol, MD  
**Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM**  
Effectiveness of Breathing Through Nasal  
and Oral Routes in Unconscious Apneic  
Adult Human Subjects: A Prospective  
Randomized Crossover Trial  
*Anesthesiology*

Mass General is fortunate to have more than 1,400 volunteers each year who provide countless and valuable services to patients and staff throughout the hospital. They can be found in a variety of settings, from greeting patients when they first arrive to escorting them to transportation after discharge. Although the volunteers come from all age groups, backgrounds and experiences, they share a commitment to making a difference at Mass General. In 2009, many volunteers reached significant milestones for the total number of hours they have served the hospital community.

100 +

Arthur Aaronson  
Delphine Acha  
Donna Marie Alvino  
Douglas Arnold  
Elizabeth Balaconis  
Kevin Bardon  
Marcia A. Barron  
Ken Beardsley  
Mary Benham  
Sandra Brodowski  
Thomas Burns  
Adam Castiglioni  
Corinne Cavolick  
Amulkumar Chaniara  
Hui Xiao Chao  
Camille Chow  
Greg Clark  
Ashli Croinex  
Bornier Cruz  
George Cullen  
Mery Daniel  
Rosemary Dantona  
Rebecca Decoff  
Angelica Diaz-Velazquez  
Stephen Dipietro  
Katelynn Donovan

Nicholas Dreyer  
Louise Dussault  
Senan Ebrahim  
Ugonna Ezeh  
Michele Fasano  
Mary Fitzgerald  
Eugene Florendo  
Evita Florendo  
Jonathan Fox  
Bobbie Gallarda  
Aditya Gill  
Renee Giorgetti  
Patricia Gold  
Gayle Gordon  
Avalin Green  
Julio Guillen  
Meynardo Gutierrez  
Sarah Hadge  
Samer Haidar  
Jessica Harrop  
Katie Hatfield  
William Hendriksen  
Haile Hernandez  
Robert Hoffman  
Edward Hong  
Gilberte Jean-Mary  
Lauren Kava  
Karol Keating  
Hattie Kessler

Hyon Suk Kim  
Dhimiter Kondili  
Barry Kriegsman  
Elizabeth Kross  
Timothy Kyi  
Paul Lacerda  
Joel Lesser  
Kimberly Levin  
Kaitlin Lockhart  
Katherine Luo  
Christina Maheras  
Sairah Mahmud  
Lauren Maiellano  
Olaseni Makinde  
Diane Mareci  
Dawn McCauley  
Debra McNeil  
Sarah Meigs  
Ross Merkin  
Janice Mottolo  
Maria Olivier  
Richard Orluk  
Bianca Ornaf  
Page (Katherine)  
Osborn  
Pamela Oswald-Louis  
Joo-Hye (Christine)  
Park

Corey Pasakarnis  
Payal Patel  
Amy Patti  
Ervin Pejo  
Anirudh Penumaka  
Gloria Platon  
Stephanie Redfield  
Raquel Rodriguez  
Sandra Rolland  
Stephanie Santos  
Jack Schnelle  
Sippy Scipien  
Royce Shou  
Sean Siebert  
Elizabeth Smith  
Anne Sommer  
Elizabeth Spellios  
Louise Spracklin  
Emily Staudenmaier  
Diane Straus  
Marion Tina  
Ivaylo Tomov  
Nicole Tonkonog  
Nam Truong  
Kelly Tsang  
Alice Tse  
Suan Tuang  
Spencer Twyman  
Greg Valentini  
Anastasia Vedenko  
Rebecca Wagner  
Clive Wan  
Becky Warsofsky  
Amy Wei  
Eva Wendell  
Shannon Wilton  
Felix Ye  
Heidi Yiu  
Melissa Yu  
Anne Zepf

500 +

Wendy Bazari  
Stephen Currier  
Charley Davidson  
Lydia DeSanctis  
Hinda Haims  
Barbara Haley

Kathleen Iannotti  
Kathy Kenney  
Richard Keyes  
Isabel King  
Derek London  
Donna Marie Mason  
Sarah Ndugga  
Hope Nguyen  
Sheila Njau  
Brendan O'Brien  
Carter Petty  
Martha Pierce  
Betty Raymond  
Leslie Saltzberg  
Nora Tiffany  
Betsy Westra  
Peter Whistler  
Rachel Wilson

1,000 +

Genci Bala  
Jay Cushman  
Kieron Gyles  
Irene Jackmauh  
Kristine Johnson  
Paul Katz  
Gloria Leitner  
Judy Mattson  
Kevin McElroy  
Miriam O'Neil  
Nathaniel Rosenberg  
Janet Seeley  
Robert Thibodeau  
Diana Walsh  
Peter Webster

2,000 +

Priscilla Farias-Monge  
Mina Goldberg  
Mary Martin  
David Moccia  
David O'Brien  
Janet Shipman  
Louise Smith

3,000 +

Kevin Currie  
Rose McCabe  
Deborah Morrison  
George L. O'Brien

4,000 +

Kay Bander  
Anne Hill  
Bill Lauch  
Duncan MacDonald  
Peggy Scott

5,000 +

Mimi McDougal

6,000 +

Patty Austen

8,000 +

Margaret Wilkie

10,000 +

James Gillespie



*“Guided by the needs of our patients and their families, we aim to deliver the very best healthcare in a safe, compassionate environment; to advance that care through innovative research and education; and to improve the health and well-being of the diverse communities we serve.”*

*—The MGH Mission*

# Executive Team

Jeanette Ives Erickson, RN, DNP, FAAN  
*Senior Vice President for Patient Care  
and Chief Nurse Executive*

Gaurdia Banister, RN, PhD  
*Executive Director, The Institute for Patient Care*

Debra Burke, RN, MSN, MBA  
*Associate Chief Nurse*

Leila Carburnari, RN, MEd  
*Director, International Patient Program*

Deborah Colton  
*Senior Vice President for Strategic  
Communication, MGPO/PCS*

Marianne Ditomassi, RN, DNP, MBA  
*Executive Director, PCS Operations*

Theresa Gallivan, RN, MS  
*Associate Chief Nurse*

Marie Elena Gioiella, MA, MSW, LICSW  
*Director, Social Service*

Robert Kacmarek, RRT, PhD,  
FCCM, FCCP, FAARC  
*Director, Respiratory Care Services*

Robin Lipkis-Orlando, RN, MS, PMHCNS-BC  
*Director, Office of Patient Advocacy*

Sally Millar, RN, MBA  
*Director, PCS Informatics; Interim Director,  
PCS Financial Management Systems*

Wayne Newell  
*Director, Volunteer and Information  
Associate Services*

Anabela Nunes, MBA  
*Director, Medical Interpreter Services*

Rev. John Polk, DMin, BCC  
*Director, Chaplaincy*

George Reardon, MBA  
*Director, Clinical Support Services*

Susan Sabia  
*Executive Editor, Caring Headlines*

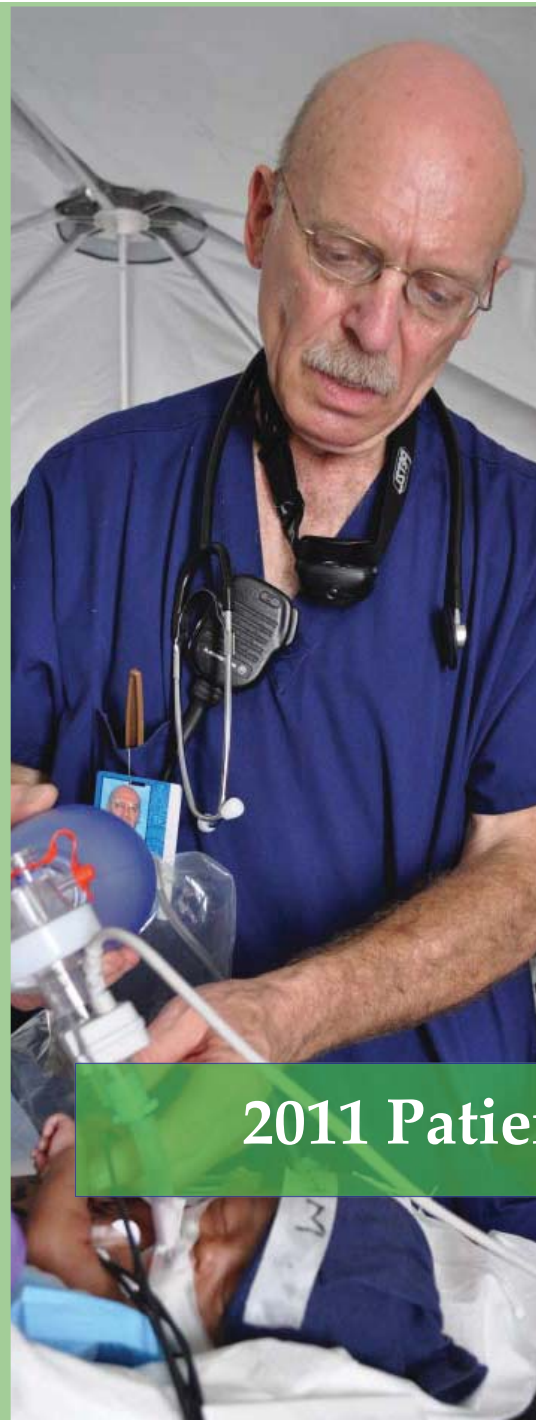
Michael Sullivan, PT, DPT, MBA  
*Director, Physical Therapy and  
Occupational Therapy*

Dawn Tenney, RN, MSN  
*Associate Chief Nurse*

Carmen Vega-Barachowitz, MS, CCC-SLP  
*Director, Speech, Language &  
Swallowing Disorders*

Deborah Washington, RN, PhD  
*Director, PCS Diversity Program*

Kevin Whitney, RN, MA, NEA-BC  
*Associate Chief Nurse; Interim Director,  
PCS Office of Quality & Safety*



2011 Patient Care Services Annual Report